



Training Introduction



Welcome to canine training with the team at Naturally 4 Paws!

It is exciting to have you in class with us as we explore ways for you to build the best relationship possible between you and your dog. We have two training partners: Noel and Josette. Each trainer will focus on giving you and your canine friend the very best experience possible.

We are dedicated to the health and welfare of your pet and your respect for one another. As you begin training with your dog you will learn those things that will make this fun for both of you, as well as ensuring that your dog will be confident and happy to explore the world around them. This helps develop a dog that will be accepted in, and acceptable to, many different situations.

Our commitment to you and your dog is our top priority. We use only positive reinforcement training methods, thereby ensuring a strong bond between you and your dog. A make-up class is provided for all students who find it necessary to miss a class during the six-week session. If you have not missed a class, come and join us anyway! Class schedules are posted on our website and on the back of our monthly newsletter (The Flyer).

Things to Bring / Things to Know for each class:

- **Please have your dog on a non-retractable leash with a maximum length of 6 feet when you arrive for class (no Flexis).**
- **Wait outside to the left of your assigned training room until your trainer invites you in to class. Please do not linger in front of the training doors.**
- **Bring a Mat or Towel for the dog to lie on; this is part of the training exercise.**
- **Do not feed prior to class.
(You may bring their meal to be used as treats through the lesson.)**
- **Bring small training treats or treats that can be broken up into small pieces (or their meal). You may also bring a treat dispensing toy stuffed with treats.**
- **Visiting with other dogs: Not every dog wants to visit, they might be nervous and not act appropriately. Please be aware of where your dog is in relation to you and to other dogs at all times. Please allow visitation only when approved by your trainer and the other dog owner(s).**
- **Children are welcome so long as they remain quiet and under direct supervision (please do not let them wander through the store unsupervised). Please talk to your children about quietly sitting in the provided chairs. For the safety of your child, your dog, and other people and dogs in both the class and the store, this must be strictly observed.**



Attendance Policy & Responsibilities

Each class session consists of group classes spread over six weeks. There may be breaks between classes due to facility or personnel commitments. Please be sure to check our calendar to identify all class dates and breaks. Each student and handler is only allowed to attend the class at the specific time and day of the week you registered for.

At the end of each six-week session there will be a scheduled makeup day that covers all class types. Please refer to our calendar for the specific date and time that your class type will meet. Everyone is welcome and encouraged to attend the makeup session, whether you miss a class or not.

Our Training Center schedule is posted in multiple locations; on our website, in-store and on the back of our monthly store newsletter. It is each handler's responsibility to check this calendar and ensure that your schedule will enable you to make each class date.

Please do not make this commitment if you know you will miss more than one class. Due to class demand and size limitations, it is extremely rare that we would be able to move you to another class. Basic Obedience classes fill very quickly, and it is to both you and your dog's benefit to attend the entire course.

Once a class has begun, all trainers have a no refund policy. If you and your trainer decide that the class is not right for your dog, a store gift card will be provided for private lessons. Refunds are not provided once class begins. Please do not hesitate to contact your trainer or any Naturally 4 Paws staff member if there are extenuating circumstances that prevent you from meeting this commitment.

To obtain a refund before class begins, you must contact Naturally 4 Paws at least 24 hours in advance of your class start date so that your spot can be filled by another student. If you do happen to miss more than one class Naturally 4 Paws will be unable to provide you with a refund.

Our "Kids in Training" policy

We believe that canine training is a family affair and children are always welcome to attend our training classes. However, we do require that an adult be present with any child handler under the age of 18. In order to maintain focus on your canine, children under 10 years of age attending class must be accompanied by 2 adults so that one can concentrate on dog handling and the other on child handling. Please feel free to contact us with any questions.

Guiding Hands Pet Obedience

Senior Trainer: Noel Ritter
noelritter@comcast.net

Pup Pawsitive

Trainer: Josette Stenbom
360-471-4158
josette@pup-pawsitive.com
www.pup-pawsitive.com



360-337-2444

www.naturally4paws.com