



SALON POLICIES

LATE ARRIVALS

- UP TO 15 MINUTES – NO CHARGE
- AFTER 15 MINUTES - **\$20** PER ANIMAL AND NO PICK-UP TIME OR WE RESERVE THE RIGHT TO CANCEL YOUR APPOINTMENT WITHOUT NOTICE

NO SHOWS

- CANCELED OR RESCHEDULED WITH MORE THAN 24 HOURS NOTICE – NO CHARGE
- LESS THAN 24 HOURS NOTICE OR NO SHOW - **\$20** PER ANIMAL

VACCINATIONS

- ALL PETS MUST HAVE UP TO DATE RABIES VACCINATIONS
- ALL PET PARENTS NEEDS TO SIGN GROOMING AGREEMENT FORM

PICK UPS

- GROOMERS WILL ESTIMATE LENGTH OF SERVICE. WE PROVIDE A 20 MINUTE NOTICE FOR TRAVEL TIME AND A 2 HOUR WINDOW FOR PICK UP.
- LATE PICK UPS ARE **\$20** PER HOUR. **\$50** IF AFTER CLOSING TIME

VIOLATIONS OF ANY OF THESE POLICIES CAN RESULT IN CANCELATION, FEES, AND DELETION OF ACCOUNT.

WE DO NOT NEGOTIATE