

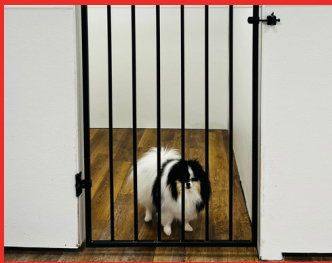
»»» ESSENTIAL INFORMATION BEFORE YOUR DOG'S LODGING

OWNER GUIDE

This Guide offers a comprehensive overview of essential information to ensure a seamless experience for both you and your furry friend during their lodging with us. From vaccination requirements to pick-up and drop-off times, this guide covers everything you need to know to prepare your dog for their stay at Hydrant Pet Center. We aim to provide peace of mind by equipping owners with the knowledge necessary to facilitate a safe, comfortable, and enjoyable stay for their beloved companions.



SUITE



»»» 5 X 7 @ \$55 a day

Our individual suites offer spacious accommodations measuring 5 feet by 7 feet, providing ample room for your dog. Our suites are meticulously maintained to uphold cleanliness standards, ensuring a hygienic and inviting space for your pet.

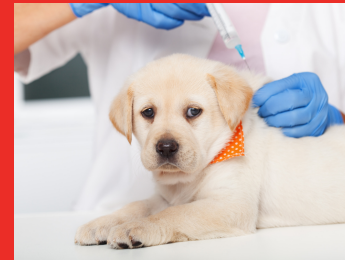
- Drop-off time for lodging is between 9:00 am until 1:00 pm
- Pick-up time for lodging is also no later than 1:00 pm.
- A late drop-off/pick-up fee of \$20 will be applied for drop-off or pick-ups after 1:00 pm.

»»» Policy

PICK-UP / DROP OFF



VACCINATIONS



»»» Must Supply Record

All dogs must have up-to-date vaccine papers for the safety and health of all guests.

- Rabies
- Distemper
- Bordetella (kennel cough).

Please provide documentation upon arrival.



»»» FOOD

Food Preparation

- Food must be individually bagged for each meal and each day.
- Please label each bag with your dog's name and the specific mealtime (e.g., breakfast, lunch, dinner).
- Include any feeding instructions or dietary restrictions with your dog's belongings.



HEALTH

>>> Dogs must be healthy

- All dogs must be in good health and free from contagious illnesses.
- Before lodging, please inform us of any medical conditions, allergies, or behavioral concerns.



>>> PERSONAL ITEMS

Bed, Toys, Treats

- We encourage you to bring your dog's favorite bedding, toys, and treats to make their stay more comfortable.
- Due to choking hazards, long-lasting chews, bones, bully sticks, and rawhide are prohibited during a pet's stay.
- While we take every precaution to ensure the safety of your pet's belongings, we cannot be held responsible for any lost or damaged items belonging.



MEDICAL NEEDS

>>> Administering Medicine

- If your dog requires medication, please provide clear instructions and dosage information.
- Medications must be properly labeled with your dog's name and administration instructions.
- Medication in pill form, powder, or liquid will be administered free. Injections will be charged a \$5 fee per injection.

We highly recommend scheduling a departure groom following your dog's lodging stay, as they may require a freshening up after their time with us. Lodging activities can sometimes lead to odors accumulating on your pet's coat, and a departure groom ensures they leave smelling clean and fresh, ready to reunite with you.

>>> DEPARTURE GROOM



ADDITIONAL ACCOMMODATIONS

>>> Fees & Options



- Enrichment Activities: Price \$5 each/day
(Can receive once a day)
 - Flavor Filled Kong
 - Licky Mat
 - Snuffle Mat
 - Treat Puzzle
- Individual Playtime in our Play Room:
Price \$15 for 15 minutes of play
- Stay & Play Package: Price \$40
 - 3 -20 minute playtimes each day of their stay
- Bedding Accommodations: Price \$4.00 Each/ Daily
 - Canine Cot
 - Pup Pillow



RESERVATIONS AND CANCELLATIONS



- Due to the limited number of lodging suites, we recommend making reservations in advance, especially during peak seasons, to ensure availability.
- Deposits of 10% of your estimated total are due upon booking and will be applied toward your total upon pick-up. Deposits are non-refundable without a 48-hour cancellation notice.
- Please notify us immediately if you need to cancel or modify your reservation. Canceled reservations less than 48 hours from your lodging service will result in a loss of deposit.

