

SPOT WASH

PLEASE SEE ALL NEW RULES THAT MUST BE FOLLOWED DURING COVID-19.
THANK YOU FOR YOUR UNDERSTANDING AND COOPERATION WITH THESE NEW CHANGES.

- **All spot washes need to be made BY APPOINTMENT ONLY** through our website - [SHOP.GREENSPOTOMAHA.COM](https://shop.greenspotomaha.com)
- **Appointment times are 45 minutes long & start at the top of every hour.**
One (1) dog per appointment time, regardless of size.
- **If you will need more than 45 minutes or have two dogs to wash, please book and pay for two back-to-back appointments.**
- **Sorry, but late arrivals do not get additional time.** *Appointments end 45 minutes past the hour in order for our team to properly clean and sanitize before the next appointment begins.*
- **If you have two dogs to wash, please book two back-to-back appointments.** *There is no multi-dog discount being offered at this time.*
- **To help keep things as contact-less as possible, appointments will need to be prepaid for at the time of booking.**
- **Should you go over your appointment time of 45 minutes, there will be an excess time charge of \$10 per 15 minutes.**
- **Masks or face shields are required - no exceptions**
- **One (1) person per appointment** - *however, if you will need help getting your dog into a tub, you may bring another adult to assist you as we cannot help with this step due to social distancing. No children under 16 allowed at this time.*
- **Appointments must be canceled at least 2 hours before your appointment to get a refund.** *Should you need to cancel, please do so using the link provided in your confirmation email. Refunds can take up to 10 days to process.*
- **Disruptive and/or aggressive dogs may be asked to leave and schedule a private wash during off-peak hours.**
- **NO FLEAS or TICKS!** *If you notice fleas or ticks during your spot wash, please alert our staff IMMEDIATELY!*
- **No trimming of fur or nails is allowed in the Spot Wash tubs or rooms.**
- **Please keep your dog on a leash, in a carrier, or in your arms at all times. You are responsible to supervise your own pet at all times.**
- **Please remember that all customers must maintain 6' social distancing in our stores.**
- **And finally.. messes happen!** *If your dog has an accident, please alert our staff immediately so we can help clean it up.*