Servona Lifetime Warranty

Permanent Lighting Warranty

> Your Minleon permanent lights are covered for life. If an LED or strand stops working on its own, Servona comes out and fixes it free.

What's covered

Any LED or strand that stops working from normal use, with no outside cause. If it fails on its own, we fix it at no charge.

- A single LED or a section of lights goes out
- A strand stops lighting or changing colors
- Lights that flicker or stay dark with nothing damaging them
- Parts and labor for these repairs are included

What's not covered

The warranty covers lights that fail on their own. It does not cover damage from something outside the system, and it does not cover taking the lights down and putting them back up.

- Damage to the home that damages the lights, such as roof, gutter or siding damage
- Fire, storms, hail, falling branches or other weather damage
- Accidents, impacts, ladders, pests or anyone tampering with the lights
- Removing and reinstalling the lights for roofing, painting, gutter work or other home projects
- Lights moved, cut or changed by anyone other than Servona
- The controller (the lifetime warranty covers the LEDs and strands only)

We're happy to quote repairs or a reinstall for anything not covered.

How to use your warranty

1. Text or call us and tell us what's out. A quick photo helps.
2. We'll confirm it's covered and set a time to come out.
3. Our crew takes care of it.

If the problem turns out to be from damage or another outside cause, we'll tell you before any work is done.

Questions anytime: call or text **(509) 740-0007**.