

Streamlining the Entire Developer Fee Workflow with Facilitron DevFees[™]



CHALLENGE

As California communities continue to grow, school districts rely on developer fees to help fund the facilities needed to serve new students. While many districts have systems to calculate developer fees, the administrative work surrounding those calculations, including collecting documentation, processing payments, tracking project status and issuing Certificates of Compliance, often remains highly manual.

Palm Springs Unified School District experienced this firsthand.

Prior to implementing Facilitron DevFees[™], the district used Certracs to calculate developer fees, but staff still relied on multiple systems to complete a single transaction. Developers submitted documentation through email, payments were primarily collected by check, and staff manually verified documentation, tracked project status, reconciled payments and coordinated the issuance of Certificates of Compliance.

Although fee calculations were automated, nearly every other step required significant staff involvement.

Depending on the complexity of the project, completing a single developer fee transaction could require anywhere from 30 minutes to more than an hour of administrative work.

AT A GLANCE

DISTRICT

Palm Springs Unified School District

SOLUTION

Facilitron DevFees[™]

STATS

458 Developer Fee Transactions Processed

Approximately **\$6.6 Million** in Developer Fee Revenue Collected

continued



Looking Beyond Fee Calculations

When Palm Springs Unified began evaluating new solutions, the district wasn't simply looking for another fee calculator.

District leaders wanted to modernize the entire developer fee process.

Their priorities included:

- Centralizing every step of the workflow
- Reducing manual administrative tasks
- Providing secure online payments
- Improving transparency for developers
- Creating a complete digital record for every project
- Managing everything within a single platform designed specifically for California school developer fees

Rather than replacing one piece of the process, Palm Springs wanted to eliminate the need for multiple disconnected systems altogether.

The Solution

With Facilitron DevFees™, Palm Springs Unified now manages every developer fee transaction through one centralized online platform.

Today, developers can:

- Register projects online
- Upload required documentation
- Calculate developer fees
- Submit secure online payments
- Monitor project status
- Receive Certificates of Compliance electronically

Instead of coordinating information across emails, spreadsheets and separate software systems, district staff manage every project from a single dashboard.

The result is a more efficient workflow for staff and a simpler, more transparent experience for developers.

Improving the Developer Experience

For developers, one of the biggest improvements has been transparency.



“Look beyond fee calculations, and consider the entire developer fee process. DevFees doesn't simply replace one step. It creates a centralized workflow that improves efficiency, transparency, and customer service for both district staff and developers.”

Patty Campos
Fiscal Services Accounting Assistant
Palm Springs Unified School District

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Previously, questions often centered around payment instructions, required documentation, project status and when Certificates of Compliance would be issued.

Today, developers can complete nearly every step through one online portal.

Instead of relying on email exchanges, mailed checks and multiple phone calls, they have one place to register projects, upload documents, make payments and monitor progress.

The streamlined process reduces uncertainty while making it easier for developers to move projects forward.

One Platform Instead of Many

One of the biggest operational improvements has been centralization.

Before DevFees™, staff managed emails, payment tracking, documentation, project records and Certificates of Compliance across multiple systems.

Today, nearly every aspect of the workflow is managed within Facilitron DevFees™.

Automation now supports:

- Project registration
- Document management
- Invoicing
- Secure payment processing
- Project tracking
- Certificate management

By reducing manual coordination, district staff spend less time managing paperwork and more time serving developers and supporting district operations.

Better Visibility and Stronger Oversight

Because project information, payment history, documentation and Certificates of Compliance are maintained in one system, Palm Springs Unified has significantly improved visibility into every transaction.

Staff can quickly answer developer questions, monitor outstanding payments and retrieve project documentation without searching through multiple files or email conversations.

The centralized recordkeeping also provides a much stronger audit trail, making it easier to respond to audits and public records requests while improving confidence in the district's developer fee records.

A Collaborative Implementation

Palm Springs Unified described the implementation process as organized, collaborative and well supported.

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Facilitron worked closely with district staff to configure fee schedules, migrate workflows, train employees and prepare the district for launch with minimal disruption.

Developers adapted quickly after the district updated its website and introduced the new online portal, appreciating the convenience of managing every step of the process in one location.

For districts considering a similar transition, Palm Springs recommends taking time to review existing workflows before implementation. Once the system is configured, staff quickly recognize the value of managing every transaction through one centralized platform instead of relying on multiple systems and manual tracking.

One Year Later

After one year with Facilitron DevFees™, Palm Springs Unified has fundamentally transformed how it manages developer fees.

Rather than simply replacing fee calculation software, the district modernized the entire developer fee lifecycle—from project registration and documentation to payment collection, reporting and certificate issuance.

The results include:

- Reduced administrative workload
- Centralized project documentation
- Improved visibility into project status
- Faster payment processing
- Better communication with developers
- Stronger reporting and audit readiness
- A more consistent experience for staff and applicants

During its first year using Facilitron DevFees™, Palm Springs Unified processed 458 developer fee transactions representing approximately \$6.6 million in developer fee revenue.

Looking Ahead

As Palm Springs Unified School District continues serving one of Southern California's growing communities, Facilitron DevFees™ provides a scalable foundation for managing developer fees efficiently and transparently.

The district's experience demonstrates that modernizing developer fees involves much more than automating calculations. By replacing fragmented systems and manual processes with one centralized workflow, Palm Springs Unified has improved operational efficiency, strengthened financial oversight and created a significantly better experience for developers.