

SEASON PASS 2026 TERMS AND CONDITIONS

1. The season pass entitles you to unlimited entry to the park until **January 6, 2027**, in accordance with the calendar and opening hours available on the website (respecting the time of the last entry, after which it will not be possible to access the park) and within the limits of the maximum daily availability of entries.
2. The season pass is **strictly personal**: after purchasing, you will be asked to download the Parco Natura Viva app and enter the email address used during the purchase. For each membership, you will need to take a close-up face photo of the person who will use it. Before taking the photo, make sure that it is not cropped or blurry (group photos or unrecognizable photos will not be accepted). Once the photo has been taken, the subscription will no longer be transferable/usable by other people.
3. **Safari** entrance is included (subject to availability of daily entrances). To access the Safari, it is necessary to book your place in advance using the Parco Natura Viva app. The entrance could be not guaranteed without a reservation.
4. **Evening admissions** are included. The season pass does not include any paid evening events/shows for which an additional ticket may be required.
5. For each season pass purchased, you will receive a free ticket valid for 1 daily admission to the park **ZOOM Torino** to be used by **November 1, 2026**. You will find your free tickets in the "Tickets" section of the Parco Natura Viva app (by accessing the app with the email used during the purchase). Parking or extras not included.
6. The season pass **does not include** any paid areas/attractions/exhibitions/shows for which a supplement may be required.
7. The season pass entitles you to a **20% discount** on the purchase of combo menus (you will find information at the park on which menus are subject to a discount) at the Gombe and Manas food points. The discount does not apply to food and drinks purchased individually outside of the menus indicated, and to "special" menus/offers (such as, for example, the street food card, the Oktoberfest menu, Halloween, etc.). The discount cannot be combined with other promotions.
8. The season pass entitles you to a **10% discount** on products on sale at the park's souvenir shop, excluding souvenir photos and special offers. The discount cannot be combined with other promotions.

9. The season pass is **non-refundable**. Anything not expressly indicated is to be considered not included (such as, for example, extra experience, parking, etc.).
10. Season pass holders can purchase at the ticket office a maximum of 1 **parking card** for €15 per pass. The parking card entitles you to unlimited parking for the entire duration of the season pass (maximum 1 parking space per day, subject to parking availability). The parking card can only be used by the purchaser and cannot be transferred to third parties. The parking card **does not entitle you to park in reserved areas or VIP/Gold parking spaces** (for which a supplement is required).
11. The season pass is to be considered a promotion. By purchasing a season pass, you confirm that you have accepted the conditions of sale set out in this document and confirm that you have read the [Park Regulations](#) and the [Privacy Policy](#) (available on the website www.parconaturaviva.it) including acceptance to receive commercial communications on our products or those of third parties (you can withdraw your consent to receive communications at any time using the link included in our newsletter or according to the methods set out in the aforementioned privacy policy).