

STIHL EXTENDED WARRANTY

1. WARRANTOR

This Warranty is provided in respect of STIHL Products that are Delivered in Australia, solely by:

STIHL Pty Ltd
ACN 004 881 145
ABN 76 004 881 145
5 Kingston Park Court, Knoxfield,
Victoria, Australia, 3180
Email: enquiries@stihl.com.au
Telephone: 1300 366 665

This Warranty is provided in respect of STIHL Products that are Delivered in New Zealand, solely by:

STIHL Limited
NZBN 9429032023558
9 Bishop Browne Place,
East Tamaki,
Auckland, New Zealand, 2013
Email:
customerservice@stihlshop.co.nz
Telephone: 0800 864 264

2. ABOUT THIS EXTENDED WARRANTY

- 2.1 This Extended Warranty applies if:
- STIHL's standard Warranty ("**Standard Warranty**") applies; and
 - an Eligible Customer buys 1 Litre of HP Ultra or four (4) Litres of MotoMix together with the acquisition of any petrol powered "Eligible Product"; and
 - the Eligible Product is acquired for personal, domestic or household purposes (as recorded in the Warranty Database).
- 2.2 All of the terms of the Standard Warranty that apply at the time of Delivery of the products referred to in paragraph 3.1 below, form part of this Extended Warranty as if they were set out in full here. The terms of the Standard Warranty are only varied as described below.
- 2.3 The words and phrases that are defined in the Standard Warranty have the same meaning in this Extended Warranty, unless otherwise stated.

3 DOUBLE YOUR WARRANTY

- 3.1 The Warranty Period in the Standard Warranty is doubled if an Eligible Customer buys one (1) Litre of HP Ultra or four (4) Litres of MotoMix together with the acquisition of any petrol powered "Eligible Product", and the Eligible Product is acquired for personal, domestic or household purposes (as recorded in the Warranty Database).
- 3.2 An "Eligible Customer" is an individual (not a body corporate) who does not have an Australian Business Number and does not use the Eligible Product for income producing purposes.

- 3.3 Each “Eligible Product“ is listed (by model number) in the Table of Eligible Products (Appendix 1) that is attached to or otherwise referred by this Extended Warranty as at the date of Delivery (irrespective of the date of payment for the relevant products).

4. ADDITIONAL RIGHTS UNDER AUSTRALIAN CONSUMER LAW (FOR AUSTRALIAN CUSTOMERS) OR THE CONSUMER GUARANTEES ACT (FOR NEW ZEALAND CUSTOMERS)

- 4.1 The benefit of this Extended Warranty is in addition to any other rights and remedies the Customer may have under the Australian Consumer Law or the Consumer Guarantees Act.

- 4.2 The following information is provided about Australian Consumer Law rights:

“Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. “

- 4.3 The following information is provided about the Consumer Guarantees Act:

"Our goods come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

- 4.4 Aside from that statement, STIHL will handle Extended Warranty claims separately and will not provide information about other rights or remedies in the course of handling Extended Warranty claims.