



Best for your pet !

COMPANY PROFILE



Welcome to PET HEAVEN; your friendly, neighbourhood pet shop on Damac Hills 2!

When residents of Damac Hills 2 asked for a pet shop, we listened – and PET HEAVEN opened its doors at the Community Center in August 2020.

Run by a small, but passionate team, we pride ourselves on getting to know our customers, remembering your preferences, and enquiring about your pets by name.





Just like you, we care about animals - from the cats we have at home, to the fish tanks we carefully nurture, to the dogs we walk every morning. We understand that your pets are members of your family, because we feel exactly the same way!



OUR SERVICES

A Friendly, Reliable and Flexible Pet Care Service!

PET HEAVEN offers an array of bespoke pet care services to suit the needs of both you and your pet, making your time apart from them as happy and stress-free as possible, knowing your home is safe and your pet is cared for in accordance with your exact wishes.




Cat & Dog Grooming

Grooming refers to both the hygienic care and cleaning of a pet, as well as a process by which a pet's physical appearance is enhanced for showing or other types of competition.

PET HEAVEN offers Premium Grooming Services  

We offer your pet the best spa experience with our expert pet stylists!

- Styled Hair Cut
- Premium Bath Spa
- Nail Clipping
- Ear Cleaning
- Teeth Cleaning

And many more spa procedures for your furbabies! 



Dog Walking

PET HEAVEN dog walking services give you the flexibility to get on with your day, with walks at any time of the day to suit your needs from early mornings through to late evenings, knowing your dog can be exercised, cared for, and played with while you can't be there. We can also provide puppy visits for playtime and toilet breaks for dogs which cannot spend time in the Dubai Summer heat but still need a toilet break while you are at work. Any length of time from 30 minutes to an hour, the service is flexible to suit your needs and your dog's routine.



Cat Feeding / Sitting

A visit providing all the essentials; feed, water, change litter trays, clean pet areas/accidents, administering medication (if applicable). Longer visits consist of all the above plus extra time for cuddles and playtime or extra attention, ideal for kittens, elderly or ill cats. Visits can be anything from 30 minutes to an hour. In addition to this, household duties such as bring in post, watering plants, switch lights on/off, close/open curtains and putting the bins out can also be included.



DAY CARE SERVICES

A place where owners can leave their dogs in our shop, when they are at work or away from home in the daytime.

Let's be honest – for most dogs time not spent with their owners is time wasted! But some of us don't have the luxury of being at home with our beloved pet 24/7 and it can be difficult juggling 9-5 office life with being a pet owner.

Fortunately, we cater day care services, an excellent solution for busy pet parents who want their dog to stay active and social while they're away (and not chewing the furniture or engaging in any other pesky bad habits!).

It will also help them to avoid experiencing separation anxiety.





Pet Food Sales/Deliver

PET HEAVEN can supply and deliver any pet food and accessories, relieving you of the hassle. Just let us know and they can place the order, it will be delivered free of charged in time for when you get home.



Why Choose Pet Heaven

Free 'Meet and Greet' Consultations

It is vital that the pet, owner and the pet sitter all meet prior to the booking to ensure the service is right for everyone and we place you under no obligation.

No hidden charges

No registration fees, no additional insurance fees etc. We do not even charge extra for weekend visits. The price we quote is the price you pay.

Commitment to Customer Satisfaction

Pet Heaven Services is managed by a wonderful Team with years of experience in the business. Our commitment is to provide a friendly, reliable, and flexible service focusing on the needs of the local community.



Why Choose Pet Heaven

All Pets Included

Pet Heaven looks after all animals, so you won't need to find temporary homes for your small pets, such as fish, rabbits, and birds.

Personalized Pet Care

Pet Heaven will precisely follow your pet/s routine; they can be fed at their usual time, walked to their usual place and sleep in their usual comfortable bed.

Relax

Enjoy your time away with the reassurance of regular updates on your pets – we can text, email, send photos or update Facebook/Instagram posts to let you know!

We offer the most flexible service possible

Whether you need a daily dog walk or only use us one day a year, we value all our clients and can cater for all kinds of requests.



Stop by our Community Center Store,
Ground Floor Shop. 26 browse and buy
online, or pick up the phone thru
Instagram, WhatsApp and make an order.
We deliver free-of-charge, 7 days a week
and we promise to reach anywhere in
Damac Hills 2 within 30 minutes, meaning
you can get your pet supplies faster, more
reliably, and more conveniently than ever
before.





ROYAL CANIN®



With premium accessories and pet food brands from the likes of Royal Canin, Applaws, Orijen, Taste of the Wild and many more, we make no compromises on quality. You can expect plenty of choices, competitive prices, and a personal service that you'd expect from a local neighborhood store.

We are looking forward to getting to know you and your pets!



Best for your pet !