

**EXCHANGE & RETURNS FORM**  
 Merino Kids (New Zealand & Australia)

Thank you for ordering online from Merino Kids (merinokids.co.nz or merinokids.com.au). Our products are designed and produced with great attention to detail.

Please choose sale items carefully as there is no exchange or return for change of mind on sale items.

If you are not delighted with your purchase for any reason, you can return your unwashed, unworn and unused items in their original condition along with proof of purchase within 30 days of purchase, no questions asked.

Please post your item along with proof of purchase and completed Exchange & Returns Form to:

Merino Kids Returns  
 Unit 4, 78 Main Street  
 Greytown  
 Wairarapa, 5712  
 New Zealand

For further details please contact our friendly Customer Service Team by emailing info@merinokids.co.nz  
*If you have received an incorrect item or an item has a fault please contact our Customer Services Team for assistance.*

Proof of Purchase attached

Merino Kids Order Number: ..... Date of Purchase: .. / .. / ..

Customer Name: .....

Email: .....

Address: .....

Country: ..... Postcode: .....

Phone: .....

ITEM(S) RETURNED:

Product Code	Please tick the reason for return		
	Change of mind	Size/Fit incorrect	Other (Note reason)

I WISH TO EXCHANGE MY ITEM(S) FOR:

Product Code	Description	Colour	Size	Quantity

OR:  Online Gift Voucher  Refund

If there is a difference in price or courier charges are applied, we will contact you for payment.  
*If you consider your item is faulty please contact our Customer Service Team for assistance by emailing info@merinokids.co.nz*