



## NPI Plan HP OfficeJet Pro 801Xe series



White + Basalt



White+ Oasis

### SECTION 1: Product details, Key dates, Messaging & Positioning

<b>Product name</b>	<b>HP OfficeJet Pro 801Xe All-in-One series</b>
<b>Business Unit</b>	Home Business Solutions
<b>Product Line</b>	7T
<b>Product number</b>	228F8B (Standard) - HP OfficeJet 8012e All-in-One (White + Basalt) 228G0B (Derivative) – HP OfficeJet 8014e All-in-One (White + Basalt) 228F9B (Derivative) - HP OfficeJet 8015e All-in-One (White + Oasis)
<b>Code name</b>	Malbec Lite Yet1
<b>Functionality</b>	Print, Scan, Copy
<b>Availability</b>	UK&I, SE, NE, CE
<b>Estimated street price (incl. VAT)</b>	£114.99
<b>EMU shipment (receipt)</b>	TBD
<b>Select advance availability (SA) Blind CPL</b>	March 1 <sup>st</sup> , 2021
<b>Press embargo / product announcement</b>	TBD
<b>Pre-launch / Pre-ordering HP.com &amp; Amazon</b>	n/a
<b>First Customer Shipment (FCS)</b>	April 1 <sup>st</sup> , 2021
<b>General market availability Live CPL</b>	April 1 <sup>st</sup> , 2021
<b>Replaced product</b>	<b>HP OfficeJet Pro 801x All-in-One series</b>

### MESSAGING

<b>Product description</b>	<b>Smart, Simple, Productive</b> The productive smart printer that doesn't just print, it produces. Save time with Shortcuts,[1,4] and get automatic two-sided printing. Print and scan from your phone.[1] And with HP+, you'll get printing that gives you more.
<b>Target customer</b>	Business owners who want a printer to be simple and easy-to-use, and who want to work smarter so they can do more of what they love.
<b>Key Selling Points</b>	<b>KSP1: Designed to save you time</b> <ul style="list-style-type: none"> <li>Eliminate steps in repetitive tasks, using Shortcuts.[1] Scan to the cloud, email, and more – in a tap.[1]</li> <li>Work fast and hands-free with the 35-page auto-feeder. Get automatic two-sided printing.</li> <li>Take control of print, scan, copy, and fax jobs with tap-and-swipe ease, using the color touchscreen.</li> <li>This printer is made from recycled plastics and other electronics—more than 15% by weight of plastic.</li> </ul>
	<b>KSP 2: Freedom to work anywhere</b> <ul style="list-style-type: none"> <li>Connect to cloud-based printing with Wi-Fi™ or your cellular network to print from anywhere.[1]</li> <li>Quickly access and print documents and images on your smartphone, from Dropbox and Google Drive.[1]</li> <li>Get high-quality scanning to share to Dropbox, Google Drive, email, or the cloud – from virtually anywhere.[1]</li> <li>Get notifications when printing, scanning, or copying from your smartphone.[1]</li> </ul>
	<b>KSP 3: Printing made brilliantly simple</b> <ul style="list-style-type: none"> <li>With HP+, get peace of mind with a total of up to 3 years of HP warranty.</li> <li>With HP+, get 6 months of free ink, with convenient ink replacements and delivery trial included.[6]</li> <li>Get ink, plus hassle-free delivery and recycling all starting at \$0.99 USD</li> </ul>



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	<ul style="list-style-type: none"> <li>• Produce professional-quality color graphics and rich black text for all your business documents.</li> </ul>
	<p><b>KSP 04: Enhanced security, reliable connections</b></p> <ul style="list-style-type: none"> <li>• Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.[2]</li> <li>• Get security essentials to help maintain privacy and control.</li> <li>• Count on chatbot support and helpful notifications with the HP Smart app.[1]</li> <li>• Easily share resources – access and print with wireless networking.[2]</li> </ul>

### Details & Footnotes



Footnote -  
Malbec.docx

### POSITIONING

#### The standard in smart productivity

<b>HP PPS Assets</b>	<ul style="list-style-type: none"> <li>Datasheets – (GA -7 weeks)</li> <li>Product Presentation – (GA -4 weeks)</li> <li>Product Guide – (GA -2 weeks)</li> <li>Battlecard – (GA -2 weeks)</li> <li>Videos – (GA -4 weeks)</li> <li>Etail Toolkit – (GA -4 weeks)</li> <li>Co-Marketing Assets – At GA</li> <li>Partner Landing Pages – (GA +2 weeks)</li> </ul>
<b>Sell-up from</b>	HP OfficeJet Pro 6950
<b>Sell-up to</b>	HP OfficeJet Pro 802xe series
<b>Sell against</b>	Epson WORKFORCE WF-2860DWF Canon Maxify MB 2150

### PRODUCT DETAILS

<b>Specifications</b>	<ul style="list-style-type: none"> <li>• Automatic 2-sided printing</li> <li>• 225-page input tray</li> <li>• 35-page automatic document feeder</li> <li>• Up to 18 pages per minute</li> <li>• Dual-band Wi-Fi with self-healing</li> <li>• 20,000 pages duty cycle</li> <li>• 60 sheet output tray</li> <li>• Maximum scan size - 215.9 x 297 mm</li> <li>• A4 borderless printing</li> <li>• Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified; HP Smart</li> <li>• 5.58 cm Capacitive Touchscreen Mono Graphic Display</li> </ul>
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Dimensions and weight	HP OfficeJet Pro 801Xe Series	Product trays closed	Product trays opened	Box	Industrial pallet
	Width (mm)	460	460	506	1200
	Depth (mm)	341.2	375.8	298	1000
	Height (mm)	234	233	408	2196
	Weight (kg)	8.2		10.4	334
	Quantities	1			30

### SECTION 2: Consumables, Accessories, Memory/Storage, Connectivity

Ink Supplies (In box)	<ul style="list-style-type: none"> <li>HP 912 Black Original Ink Cartridge; HP 912 Cyan Original Ink Cartridge; HP 912 Magenta Original Ink Cartridge; HP 912 Yellow Original Ink Cartridge, 255 pages Black, ~ 270 pages</li> </ul>																																																																												
Ink Supplies (In store)	<table border="1"> <thead> <tr> <th>Product Number</th> <th>Single Unit List Price EURO</th> <th>Single Unit List Price USD</th> <th>MRSP USD</th> <th>MRSP EUR</th> <th>Yield</th> <th>cpp</th> </tr> </thead> <tbody> <tr> <td>3YL77AE</td> <td>10.18</td> <td>11.42</td> <td>11.99</td> <td>10.99</td> <td>315</td> <td>0.03</td> </tr> <tr> <td>3YL78AE</td> <td>10.18</td> <td>11.42</td> <td>11.99</td> <td>10.99</td> <td>315</td> <td>0.03</td> </tr> <tr> <td>3YL79AE</td> <td>10.18</td> <td>11.42</td> <td>11.99</td> <td>10.99</td> <td>315</td> <td>0.03</td> </tr> <tr> <td>3YL80AE</td> <td>16.30</td> <td>18.30</td> <td>19.99</td> <td>16.99</td> <td>300</td> <td>0.06</td> </tr> <tr> <td>3YL81AE</td> <td>18.10</td> <td>20.32</td> <td>21.99</td> <td>18.99</td> <td>825</td> <td>0.02</td> </tr> <tr> <td>3YL82AE</td> <td>18.10</td> <td>20.32</td> <td>21.99</td> <td>18.99</td> <td>825</td> <td>0.02</td> </tr> <tr> <td>3YL83AE</td> <td>18.10</td> <td>20.32</td> <td>21.99</td> <td>18.99</td> <td>825</td> <td>0.02</td> </tr> <tr> <td>3YL84AE</td> <td>37.27</td> <td>41.82</td> <td>44.99</td> <td>38.99</td> <td>825</td> <td>0.05</td> </tr> <tr> <td>3YL85AE</td> <td>47.90</td> <td>53.74</td> <td>50.99</td> <td>57.99</td> <td>1500</td> <td>0.03</td> </tr> </tbody> </table>							Product Number	Single Unit List Price EURO	Single Unit List Price USD	MRSP USD	MRSP EUR	Yield	cpp	3YL77AE	10.18	11.42	11.99	10.99	315	0.03	3YL78AE	10.18	11.42	11.99	10.99	315	0.03	3YL79AE	10.18	11.42	11.99	10.99	315	0.03	3YL80AE	16.30	18.30	19.99	16.99	300	0.06	3YL81AE	18.10	20.32	21.99	18.99	825	0.02	3YL82AE	18.10	20.32	21.99	18.99	825	0.02	3YL83AE	18.10	20.32	21.99	18.99	825	0.02	3YL84AE	37.27	41.82	44.99	38.99	825	0.05	3YL85AE	47.90	53.74	50.99	57.99	1500	0.03
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Instant Ink offer	<ul style="list-style-type: none"> <li>OfficeJet Pro 8012e with +6 months of free ink</li> <li>OfficeJet Pro 8014e with +9 months of free ink</li> <li>OfficeJet Pro 8015e with +6 months of free ink</li> </ul>																																																																												
In-Box content:	HP OfficeJet Pro 801xe All-in-One Printer; HP 912 Black Original Ink Cartridge; HP 912 Cyan Original Ink Cartridge; HP 912 Magenta Original Ink Cartridge; HP 912 Yellow Original Ink Cartridge; User Guide; Regulatory flyer; Setup poster; Reference Guide; Power cord																																																																												



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Service and Support	<p><b>Care pack</b></p> <ul style="list-style-type: none"><li>▪ UG198E– 3 yrs std exchange - available in All EMEA countries Except ME, Africa, South Africa, Israel, Turkey</li><li>▪ UG075E– 3 yrs Next Business Day exchange - available in Austria; Belgium; Denmark; Finland; France; Germany; Ireland; Italy; Netherlands; Norway; Portugal; Spain; Sweden; Switzerland; UK; Czech; Greece; Hungary; Poland; Slovakia.</li><li>▪ UG248E– 3 yrs Return to Depot - available in ME, Africa, South Africa, Israel, Turkey</li></ul> <p><b>Warranty</b></p> <p>One-year limited hardware warranty; 24-hour, 7 days a week Web support; business hour phone support within warranty period.</p> <p>Three years of HP warranty require HP+ activation at setup and HP Care Pack Services registration. Three years consist of: (1) one-year standard HP warranty; (2) one-year extra HP warranty through HP+ activation at setup; and (3) one-year bonus HP warranty through HP Care Pack Services registration. HP+ and HP Care Pack Services not available in all countries. HP Care Pack Services registration must be completed at <a href="http://www.hp.com/go/bonuswarranty">www.hp.com/go/bonuswarranty</a> within 60 days of printer purchase.</p>
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## NPI Plan HP OfficeJet Pro 801Xe series

### SECTION 3: Ordering information

Country of Origin: Thailand

Localization options:

SKU #	Product name	UPC/EAN code	Countries of Shipment	Language
228F8B#629	HP OfficeJet 8012e All-in-One	195161213625	Belgium, France, Italy, Spain, Portugal, Netherlands, Switzerland, Denmark, Finland, Norway, Sweden, Germany, Austria, Luxembourg, Estonia, Latvia, Lithuania	EN, DE, IT, FR, NL, ES, PT, SV, FI, NO, DA, ET, LV, LT
228F8B#686	HP OfficeJet 8012e All-in-One	195161213632	Bulgaria, Croatia, Czech Republic, Greece, Hungary, Poland, Romania, Slovakia, Slovenia	CZ, HU, SK, BG, HR, RO, SI, GR, PL
228F8B#687	HP OfficeJet 8012e All-in-One	195161213649	Cyprus, Malta, Republic of Ireland, United Kingdom	EN, EL
228F9B#629	HP OfficeJet 8015e All-in-One	195161213656	Belgium, France, Italy, Spain, Portugal, Netherlands, Switzerland, Denmark, Finland, Norway, Sweden, Germany, Austria, Luxembourg, Estonia, Latvia, Lithuania	EN, DE, IT, FR, NL, ES, PT, SV, FI, NO, DA, ET, LV, LT
228F9B#687	HP OfficeJet 8015e All-in-One	195161213670	<del>Cyprus, Malta</del> , Republic of Ireland, United Kingdom	EN, EL
228G0B#629	HP OfficeJet 8014e All-in-One	195161213687	Belgium, France, Italy, Spain, Portugal, Netherlands, Switzerland, Denmark, Finland, Norway, Sweden, Germany, Austria, Luxembourg, Estonia, Latvia, Lithuania	EN, DE, IT, FR, NL, ES, PT, SV, FI, NO, DA, ET, LV, LT
228G0B#687	HP OfficeJet 8014e All-in-One	195161213700	<del>Cyprus, Malta</del> , Republic of Ireland, United Kingdom	EN, EL

### Pricing:

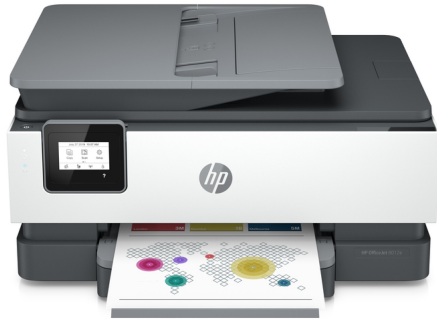
Country	DE	FR	IT	BE	NL	FI	BL	ES	PT	AT	IE
Currency	EC	EC	EC	EC	EC	EC	EC	EC	EC	EC	EC
LP	125	125	125	125	125	125	125	125	125	125	125
MRSP	139.9	129.9	129.9	129.9	129.9	129.9	129.9	129.9	129.9	139.9	129.9

Country	GB	CH	SE	NO	DK
Currency	BP	SF	SK	NK	DK
LP	105	133	1336	1412	914
MRSP	114	133.7	1329	1409	978

# HP OfficeJet 8012e All-in-One Printer



Smart. Simple. Productive.



Count on the fast print speeds up to 20 ppm<sup>1</sup>, automatic two-sided printing, easy mobile printing, and reliable Wi-Fi connectivity.<sup>2</sup> Choose HP+ at setup to receive 6 months of Instant Ink<sup>3</sup> and an extended (up to 3 years) HP warranty.<sup>4</sup>

This is an HP+ enabled printer. Choose HP+ at product setup to activate benefits. HP+ requires an HP account, ongoing connection to the internet, and exclusive use of Original HP Ink cartridges for the life of the printer. More at: <http://www.hp.com/plus-faq>. If you choose standard we remind you that this printer is intended to work only with cartridges that have new or reused HP electronic circuitry, and it uses dynamic security measures to block cartridges using modified or non-HP circuitry. Periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. Reused HP electronic circuitry enables the use of reused, remanufactured, and refilled cartridges. Learn more at: <http://www.hp.com/learn/ds>

## Highlights

- 6 months of Instant Ink included with HP+<sup>3</sup>
- Up to 3 years HP warranty with HP+<sup>4</sup>
- With HP+, get advanced HP Smart app solutions
- Print, scan, copy
- Print Speed ISO: Up to 18 ppm black, up to 10 ppm colour
- Made with more than 15% recycled content by weight of plastic
- 225 sheet input tray; 60 sheet output tray
- 5.58 cm (2.2 in) Capacitive Touchscreen MGD

## Designed to save you time

- Eliminate steps in repetitive tasks, using Shortcuts.<sup>5</sup> Scan to the cloud, email, and more – in a tap.<sup>5</sup>
- Work fast and hands-free with the 35 page auto-feeder. Get automatic two-sided printing.
- Take control of print, scan and copy jobs with tap-and-swipe ease, using the colour touchscreen.
- Easily print, scan, and copy from your phone, using HP Smart – best-in-class print app.<sup>5,6</sup>

## Never run out of ink with Instant Ink<sup>7</sup>

- Enroll to Instant Ink to get ink, plus hassle-free delivery and recycling while saving up to 70%.<sup>8</sup>
- Change or cancel any time.<sup>9</sup>

## HP+ – printing made brilliantly simple

- With HP+, get connected cloud that automatically detects and fixes connectivity issues.<sup>10</sup>
- Never run out of ink and save up to 70% with Instant Ink. 6 months trial included with HP+ (requires HP+ activation at set up and Instant Ink registration, after 6 months, monthly fee applies unless cancelled).<sup>3,7,8</sup>
- With HP+, get advanced HP Smart app solutions such as easy multi-paged documents scanning from your phone.<sup>5</sup>
- HP+ requires HP account, ongoing internet connection, and exclusive use of Original HP Ink cartridges to operate.

## Enhanced security, reliable connections

- Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.<sup>2</sup>
- Get security essentials to help maintain privacy and control.
- Count on chatbot support and helpful notifications with the HP Smart app.<sup>5</sup>
- Easily share resources – access and print with wireless networking.<sup>2</sup>

## Technical specifications

Functions	Print, copy, scan
Print technology	HP Thermal Inkjet
Print speed	<b>Black (A4, ISO):</b> Up to 18 ppm; <b>Colour (A4, ISO):</b> Up to 10 ppm; <b>Draft black (A4):</b> Up to 28 ppm; <b>Draft colour (A4):</b> Up to 24 ppm
First page out	<b>Black (A4, ready):</b> As fast as 13 sec; <b>Colour (A4, ready):</b> As fast as 17 sec;
Print resolution	<b>Black (best):</b> 1200 x 1200 rendered dpi; <b>Colour (best):</b> Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input;
Monthly duty cycle	Up to 20,000 pages A4; <b>Recommended monthly page volume:</b> Up to 800 pages
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Greyscale: Off/High Quality Greyscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On
Standard print languages	HP PCL3 GUI
Print area	<b>Print margins:</b> Top: 2.9 mm, Bottom: 2.9 mm, Left: 2.9 mm, Right: 2.9 mm; <b>Maximum print area:</b> 210 x 297 mm
Borderless printing	Yes, on photo paper only, 210 x 297 mm (A4)
Number of supplies	4 (1 each black, cyan, magenta, yellow)
Multitasking supported	Yes
Duplex printing	Automatic (standard)
Copy speed	<b>Black (A4, ISO):</b> Up to 13 cpm; <b>Colour (A4, ISO):</b> Up to 7 cpm
Copier specifications	Number of Copies; Two-Sided: Lighter/Darker; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements; <b>Maximum number of copies:</b> Up to 99 copies; <b>Copy resolution:</b> Up to 600 dpi; <b>Reduce/Enlarge:</b> 25 to 400%
Scan speed	<b>Normal (A4):</b> Up to 8 ppm (200 ppi, black and white), up to 3.5 ppm (200 ppi, colour);
Scan file format	JPG, BMP, TIFF, PDF, PNG
Scanner specifications	<b>Scanner type:</b> Flatbed, one-sided ADF; <b>Scan input modes:</b> Front-panel scan, HP Software, EWS, Mobile apps; <b>Twain version:</b> Version 2.1; <b>Scan size maximum (flatbed):</b> 215.9 x 297 mm; <b>Optical scan resolution:</b> Up to 1200 dpi
Scannable area	<b>Maximum media size (flatbed):</b> 215.9 x 297 mm; <b>Minimum media size (ADF):</b> 127 x 127 mm; <b>Maximum media size (ADF):</b> 215.9 x 355.6 mm
Bit depth/ Grey scale levels	24-bit / 256
Digital sending	<b>Standard:</b> Scan to PC;
Processor speed	1.2 GHz
Connectivity	<b>Standard:</b> 1 Wireless 802.11a/b/g/n;
Wireless	Yes, built-in Wi-Fi 802.11a/b/g/n
Mobile printing capability	Chrome OS; HP Smart app; Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified
Network capabilities	Yes, Wireless 802.11a/b/g/n
Memory	<b>Standard:</b> 256 MB; <b>Maximum:</b> 256 MB DDR3 SDRAM
Number of paper trays	<b>Standard:</b> 1; <b>Maximum:</b> 1
Media types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy
Media size	<b>Custom (metric):</b> Tray 1: 76.2 x 127 to 215.9 x 355.6 mm <b>Supported (metric):</b> A4, A5, A6, B5(JS); Card A4; Photo (13 x 18 cm, 10 x 15 cm); Envelope (A2, C5, C6, DL)

Input capacity	<b>Standard:</b> Up to 225 sheets <b>Maximum:</b> Up to 225 sheets <b>ADF:</b> Standard, 35 sheets
Output capacity	<b>Standard:</b> Up to 60 sheets Envelopes: Up to 10 envelopes Cards: Up to 10 sheets <b>Maximum:</b> Up to 60 sheets
Compatible operating systems	Windows 10, 8.1, 8, 7, Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016, Chrome OS
Minimum system requirements	<b>Windows:</b> Windows 10, 8.1, 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer <b>Mac:</b> OS X v10.11 El Capitan; macOS Sierra v10.12 (previously OS X); macOS High Sierra v10.13; macOS Mojave v10.14, OS v10.15 Catalina; 1.5 GB available hard disk space; Internet access
Software included	HP Printer Software, Shop for Supplies Online
Printer dimensions (W x D x H)	<b>Minimum:</b> 460 x 337.5 x 233 mm; <b>Maximum:</b> 460 x 511.25 x 233 mm;
Package dimensions (W x D x H)	506 x 298 x 408 mm
Printer weight	8.2 kg
Package weight	10.4 kg
Operating environment	<b>Temperature:</b> 5 to 40°C <b>Humidity:</b> 20 to 80% RH
Storage conditions	<b>Temperature:</b> -40 to 60°C
Acoustics	<b>Acoustic power emissions:</b> 6.5 B(A) (printing at 15 ppm)
Power	<b>Requirements:</b> Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz; <b>Consumption:</b> Up to 21 watts (printing), 5.80 watts (ready), 0.90 watts (sleep), 0.08 watts (manual-off); <b>Typical Electricity Consumption (TEC):</b> 0.17 kWh/Week; <b>Power supply type:</b> Internal (Built-in) Universal Power Supply;
Certifications	CISPR 32:2012/EN 55032:2012 Class B; CISPR 24:2010/EN 55024:2010; EN 61000-3-2:2014; EN 61000-3-3:2013; EN 301 489-1 (V2.1.1:2017); EN 301 489-17 (V3.1.1 2017)
Country of origin	Made in Thailand
Control panel	5.58 cm (2.2 in) touchscreen control panel with MGD (mono graphic display); 3 buttons (Home, Help, Back)
What's in the box	<b>228F8B:</b> HP OfficeJet 8012e All-in-One Printer; HP 912 Black Original Ink Cartridge; HP 912 Cyan Original Ink Cartridge; HP 912 Magenta Original Ink Cartridge; HP 912 Yellow Original Ink Cartridge; User guide; Regulatory flyer; Setup poster; Reference guide; Power cord. For ink volume and page yield information, visit <a href="http://www.hp.com/go/learnaboutsupplies">http://www.hp.com/go/learnaboutsupplies</a>
Supplies	<b>3YL77AE</b> HP 912 Cyan Original Ink Cartridge <b>3YL78AE</b> HP 912 Magenta Original Ink Cartridge <b>3YL79AE</b> HP 912 Yellow Original Ink Cartridge <b>3YL80AE</b> HP 912 Black Original Ink Cartridge <b>3YL81AE</b> HP 912XL High Yield Cyan Original Ink Cartridge <b>3YL82AE</b> HP 912XL High Yield Magenta Original Ink Cartridge <b>3YL83AE</b> HP 912XL High Yield Yellow Original Ink Cartridge <b>3YL84AE</b> HP 912XL High Yield Black Original Ink Cartridge <b>CR672A</b> HP Premium Plus Glossy Photo Paper-20 sht/A4/210 x 297 mm
Service and Support	<b>UG198E</b> HP 3 years Care Pack with Standard Exchange for OfficeJet Pro Printers <b>UG248E</b> HP 3 years Care Pack with Return to Depot Support for OfficeJet Pro Printers (UG198E: all EMEA countries except Nordics, ME, Africa, South Africa, Israel, Turkey, UG248E: ME, Africa, South Africa, Israel, Turkey)
Warranty	Up to 3 years HP Warranty, 24-hour, 7 days a week Web support; Business hour phone support within warranty period. <sup>4</sup>

## Footnotes

<sup>1</sup> Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, host OS, port-monitor, software application, driver, and document complexity.

<sup>2</sup> Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://www.hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

<sup>3</sup> Instant Ink sign up required. Instant Ink not available in all countries. Subject to monthly page limit of plan selected. Must complete Instant Ink sign up within 7 days of setting up the printer with the HP-recommended setup process as indicated in the instructions that came with your printer. Use of in-box ink cartridge is included in period of offer. One offer redeemable per printer. Free months offer with Instant Ink subject to change after 10.31.2021. Offer cannot be redeemed for cash. Setup Offer may be combined with other offers; see terms and conditions of the offer for more details. Requires a valid credit/debit card, an email address, and Internet connection to printer. Unless service is cancelled within the promotional period online at <http://www.hpinstantink.com>, a monthly service fee, based on the plan chosen, plus tax and overage fees will be charged to your credit/debit card. Customer will be charged for any average fees and applicable taxes at the end of each month in the promotional period. See additional offer information available during online sign up process. For service details, see <http://www.hpinstantink.com>.

<sup>4</sup> Three years of HP warranty require HP+ activation at setup and separate warranty registration. Three years consist of: (1) one year standard HP warranty; (2) one year extra HP warranty through HP+ activation at setup; and (3) one year bonus HP warranty through separate online registration, which must be completed at <http://www.hp.com/eu/bonuswarranty/> within 60 days of printer purchase. Refer to the documentation in the printer box for further information on HP warranty. HP Warranty benefits apply in addition to any statutory rights provided under applicable consumer protection laws related to non-conformity of goods with the contract of sale. Such consumer statutory rights are not limited or affected in any manner by the HP Warranty. See: <https://support.hp.com/gb-en/document/c03922002>.

<sup>5</sup> Requires the HP Smart app download. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>. Certain features/software are available in English language only, and differ between desktop and mobile applications. Instant Ink subscription may be required. Instant Ink not available in all countries. See details at <http://www.hpinstantink.com>. Internet access required and must be purchased separately. HP account required for full functionality. List of supported operating systems available in app stores. Fax capabilities are for sending a fax only, and may require additional purchase. For more information, see <http://www.hp.com/go/mobile-fax>.

<sup>6</sup> Compared to OEM printing apps for the majority of top-selling inkjet/laser printers and all-in-ones for the home and office, priced less than or equal to €449.99. Market share as reported by IDC CYQ4 2019 Hardcopy Peripherals Tracker. Claim based on research of printer manufacturer's print apps and Keypoint Intelligence - Buyers Lab hands-on testing and study commissioned by HP. For details, please see: <http://www.keypointintelligence.com/HPSmartApp>.

<sup>7</sup> Based on plan usage, Internet connection to eligible HP printer, valid credit/debit card, email address, and delivery service in your geographic area.

<sup>8</sup> Based on monthly subscription cost of HP Instant Ink 700 page plans without purchase of additional sets of pages compared to cost per page to print ISO/IEC 24711 pages on most in-class, traditional A4 colour inkjet cartridge printers & MFPS using original standard capacity cartridges priced for: majority of EMEA countries <200 Euro; UK <200 GBP. Sale prices not considered for this study. HP Ink Advantage printers excluded due to non-standard hardware & supplies model. Buyers Lab July 2020 study commissioned by HP, based on publicly available information as of June 1, 2020. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker - Final Historical 2020Q1. For details: <http://www.keypointintelligence.com/HPInstantInkROW>.

<sup>9</sup> Change or cancel your plan at any time online. If you decide to cancel your HP Instant Ink plan you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to <http://www.instantink.hpconnected.com/terms>.

<sup>10</sup> Improved printer connectivity utilizing Smart Driver and Print/Scan Doctor technology in the HP+ system, versus HP consumer printers without HP+.

