

SAFETY DATA SHEET

Scale Away Appliance Descaler



HEALTH ▸ HYGIENE ▸ HOME

SECTION 1: Identification of the substance/mixture and of the company/undertaking

1.1 Product identifier

Scale Away Powder

SDS number: D0011425

Code: DSP002CGB v2.0

1.2. Relevant identified uses of the substance or mixture and uses advised against

De-scaler

Consumer Use

1.3. Details of the Supplier of the Safety Data Sheet

The United Kingdom:

RB UK Hygiene Home Commercial Ltd
Wellcroft House
Wellcroft Road
Slough, Berkshire SL1 4AQ
Tel: 0800 376 8181
Email: consumer.relations-ukroi@rb.com

The Republic Of Ireland:

RB Ireland Hygiene Home Commercial Ltd
7 Riverwalk
Citywest Business Campus
Dublin 24
Ireland
Tel: 01 661 7318
Email: consumer.relations-ukroi@rb.com

1.4 Emergency telephone number

GB - NHS 111/NHS 24 Tel: 111

NI - www.gpoutofhours.hscni.net/

IE - Poisons Information Centre of Ireland: 01 809 2166 8am-10pm 7 days a week.

SECTION 2: Hazards identification

2.1 Classification of the substance or mixture

Product definition : Mixture

Classification according to Regulation (EC) No. 1272/2008 [CLP/GHS]

Eye Irrit. 2, H319

The product is classified as hazardous according to Regulation (EC) 1272/2008 as amended.

See Section 16 for the full text of the H statements declared above.

SECTION 2: Hazards identification

See Section 11 for more detailed information on health effects and symptoms.

2.2 Label elements

Hazard pictograms :



Signal word : Warning

Hazard statements : Causes serious eye irritation.

Precautionary statements

General : Read label before use. Keep out of reach of children. If medical advice is needed, have product container or label at hand.

Prevention : Wear protective gloves and eye protection. Wash hands thoroughly after handling.

Response : IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical attention.

Storage : Not applicable.

Disposal : Not applicable.

Supplemental label elements : Not applicable.

Annex XVII - Restrictions on the manufacture, placing on the market and use of certain dangerous substances, mixtures and articles : None.

Special packaging requirements

Containers to be fitted with child-resistant fastenings : Not applicable.

Tactile warning of danger : Not applicable.

2.3 Other hazards

Product meets the criteria for PBT or vPvB according to Regulation (EC) No. 1907/2006, Annex XIII : This mixture does not contain any substances that are assessed to be a PBT or a vPvB.

Other hazards which do not result in classification : None known.

SECTION 3: Composition/information on ingredients

3.2 Mixtures : Mixture

Product/ingredient name	Identifiers	%	Regulation (EC) No. 1272/2008 [CLP]	Type
CITRIC ACID	REACH #: 01-2119457026-42 EC: 201-069-1 CAS: 77-92-9	≥90	Eye Irrit. 2, H319 See Section 16 for the full text of the H statements declared above.	[1]

SECTION 3: Composition/information on ingredients

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment, are PBTs, vPvBs or Substances of equivalent concern, or have been assigned a workplace exposure limit and hence require reporting in this section.

Type

- [1] Substance classified with a health or environmental hazard
- [2] Substance with a workplace exposure limit
- [3] Substance meets the criteria for PBT according to Regulation (EC) No. 1907/2006, Annex XIII
- [4] Substance meets the criteria for vPvB according to Regulation (EC) No. 1907/2006, Annex XIII
- [5] Substance of equivalent concern
- [6] Additional disclosure due to company policy

Occupational exposure limits, if available, are listed in Section 8.

SECTION 4: First aid measures

4.1 Description of first aid measures

- Eye contact** : Immediately flush eyes with plenty of water, occasionally lifting the upper and lower eyelids. Check for and remove any contact lenses. Continue to rinse for at least 10 minutes. Get medical attention.
- Inhalation** : Remove victim to fresh air and keep at rest in a position comfortable for breathing. If not breathing, if breathing is irregular or if respiratory arrest occurs, provide artificial respiration or oxygen by trained personnel. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation. Get medical attention if adverse health effects persist or are severe. If unconscious, place in recovery position and get medical attention immediately. Maintain an open airway. Loosen tight clothing such as a collar, tie, belt or waistband.
- Skin contact** : Flush contaminated skin with plenty of water. Remove contaminated clothing and shoes. Get medical attention if symptoms occur. Wash clothing before reuse. Clean shoes thoroughly before reuse.
- Ingestion** : Wash out mouth with water. Remove dentures if any. Remove victim to fresh air and keep at rest in a position comfortable for breathing. If material has been swallowed and the exposed person is conscious, give small quantities of water to drink. Stop if the exposed person feels sick as vomiting may be dangerous. Do not induce vomiting unless directed to do so by medical personnel. If vomiting occurs, the head should be kept low so that vomit does not enter the lungs. Get medical attention if adverse health effects persist or are severe. Never give anything by mouth to an unconscious person. If unconscious, place in recovery position and get medical attention immediately. Maintain an open airway. Loosen tight clothing such as a collar, tie, belt or waistband.
- Protection of first-aiders** : No action shall be taken involving any personal risk or without suitable training. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation.

4.2 Most important symptoms and effects, both acute and delayed

Over-exposure signs/symptoms

- Eye contact** : Adverse symptoms may include the following:
pain or irritation
watering
redness
- Inhalation** : No specific data.
- Skin contact** : No specific data.
- Ingestion** : No specific data.

4.3 Indication of any immediate medical attention and special treatment needed

- Notes to physician** : Treat symptomatically. Contact poison treatment specialist immediately if large quantities have been ingested or inhaled.
- Specific treatments** : No specific treatment.

SECTION 5: Firefighting measures

5.1 Extinguishing media

Suitable extinguishing media : Use an extinguishing agent suitable for the surrounding fire.

Unsuitable extinguishing media : None known.

5.2 Special hazards arising from the substance or mixture

Hazards from the substance or mixture : No specific fire or explosion hazard.

Hazardous combustion products : No specific data.

5.3 Advice for firefighters

Special protective actions for fire-fighters : Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training.

Special protective equipment for fire-fighters : Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode. Clothing for fire-fighters (including helmets, protective boots and gloves) conforming to European standard EN 469 will provide a basic level of protection for chemical incidents.

SECTION 6: Accidental release measures

6.1 Personal precautions, protective equipment and emergency procedures

For non-emergency personnel : No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.

For emergency responders : If specialized clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

6.2 Environmental precautions

: Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

6.3 Methods and materials for containment and cleaning up

Small spill : Move containers from spill area. Avoid dust generation. Using a vacuum with HEPA filter will reduce dust dispersal. Place spilled material in a designated, labeled waste container. Dispose of via a licensed waste disposal contractor.

Large spill : Move containers from spill area. Approach release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Avoid dust generation. Do not dry sweep. Vacuum dust with equipment fitted with a HEPA filter and place in a closed, labeled waste container. Dispose of via a licensed waste disposal contractor.

6.4 Reference to other sections

: See Section 1 for emergency contact information.
See Section 8 for information on appropriate personal protective equipment.
See Section 13 for additional waste treatment information.

SECTION 7: Handling and storage

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

7.1 Precautions for safe handling

- Protective measures** : Put on appropriate personal protective equipment (see Section 8). Do not ingest. Avoid contact with eyes, skin and clothing. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Empty containers retain product residue and can be hazardous. Do not reuse container.
- Advice on general occupational hygiene** : Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Workers should wash hands and face before eating, drinking and smoking. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.

7.2 Conditions for safe storage, including any incompatibilities

Store in accordance with local regulations. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabeled containers. Use appropriate containment to avoid environmental contamination. See Section 10 for incompatible materials before handling or use.

7.3 Specific end use(s)

- Recommendations** : For scale removal.
Consumer uses.
- Industrial sector specific solutions** : Not available.

SECTION 8: Exposure controls/personal protection

The information in this section contains generic advice and guidance. Information is provided based on typical anticipated uses of the product. Additional measures might be required for bulk handling or other uses that could significantly increase worker exposure or environmental releases.

8.1 Control parameters

Occupational exposure limits

No exposure limit value known.

DNELs/DMELs

No DNELs/DMELs available.

PNECs

Product/ingredient name	Compartment Detail	Value	Method Detail
CITRIC ACID	Fresh water	440 mg/l	-
	Fresh water sediment	34.6 mg/kg	-
	Marine water sediment	3.46 mg/kg	-
	Soil	33.1 mg/kg	-

8.2 Exposure controls

- Appropriate engineering controls** : Good general ventilation should be sufficient to control worker exposure to airborne contaminants.

Individual protection measures

- Hygiene measures** : Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

SECTION 8: Exposure controls/personal protection

- Eye/face protection** : Safety eyewear complying with an approved standard should be used when a risk assessment indicates this is necessary to avoid exposure to liquid splashes, mists, gases or dusts. If contact is possible, the following protection should be worn, unless the assessment indicates a higher degree of protection: chemical splash goggles.
- Skin protection**
- Hand protection** : EN 16523-1:2015
Tested for protection against chemical permeation.
Low chemical resistant or waterproof gloves.
(EN 16523-1:2015 supersedes EN 374-3:2003)
EN 374-2:2003
Tested for protection against liquid penetration and micro-organisms.
EN 388:2003
Tested for protection against mechanical risks (abrasion, blade cut resistance, tear resistance and puncture resistance).
ISO 374-1:2016/Type A
Protective glove with permeation resistance of at least 30 minutes each for at least 6 test chemicals.
ISO 374-1:2016/Type B
Protective glove with permeation resistance of at least 30 minutes each for at least 3 test chemicals.
ISO 374-1:2016/Type C
Protective glove with permeation resistance of at least 10 minutes for at least 1 test chemical.
Considering the parameters specified by the glove manufacturer, check during use that the gloves are still retaining their protective properties. It should be noted that the time to breakthrough for any glove material may be different for different glove manufacturers. In the case of mixtures, consisting of several substances, the protection time of the gloves cannot be accurately estimated.
- Body protection** : Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.
- Other skin protection** : Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.
- Respiratory protection** : Based on the hazard and potential for exposure, select a respirator that meets the appropriate standard or certification. Respirators must be used according to a respiratory protection program to ensure proper fitting, training, and other important aspects of use.
- Environmental exposure controls** : Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

SECTION 9: Physical and chemical properties

9.1 Information on basic physical and chemical properties

Appearance

- Physical state** : Solid. [Powder (crystals)]
- Color** : White.
- Odor** : Not determined
- Odor threshold** : Not determined
- pH** : 2 to 2.4
- Melting point/freezing point** : 153°C
- Initial boiling point and boiling range** : Not determined
- Flash point** : Not determined
- Evaporation rate** : Not determined
- Flammability (solid, gas)** : Not determined

SECTION 9: Physical and chemical properties

Upper/lower flammability or explosive limits	: Not determined
Vapor pressure	: Not determined
Vapor density	: Not determined
Relative density	: 850 to 950 g/l [Bulk]
Solubility(ies)	: Easily soluble in the following materials: cold water and hot water.
Partition coefficient: n-octanol/ water	: Not determined
Decomposition temperature	: >175°C
Viscosity	: Not determined.
Explosive properties	: Not determined
Oxidizing properties	: Not determined

9.2 Other information

Auto-ignition temperature	: Not available.
Solubility in water	: 300 g/l

SECTION 10: Stability and reactivity

10.1 Reactivity	: No specific test data related to reactivity available for this product or its ingredients.
10.2 Chemical stability	: The product is stable.
10.3 Possibility of hazardous reactions	: Under normal conditions of storage and use, hazardous reactions will not occur.
10.4 Conditions to avoid	: No specific data.
10.5 Incompatible materials	: No specific data.
10.6 Hazardous decomposition products	: Under normal conditions of storage and use, hazardous decomposition products should not be produced.

SECTION 11: Toxicological information

11.1 Information on toxicological effects

Acute toxicity

Product/ingredient name	Result	Species	Dose	Exposure
CITRIC ACID	LD50 Oral	Rat	11700 mg/kg	-

Conclusion/Summary : Based on available data, the classification criteria are not met.

Acute toxicity estimates

Product/ingredient name	Oral (mg/kg)	Dermal (mg/kg)	Inhalation (gases) (ppm)	Inhalation (vapors) (mg/l)	Inhalation (dusts and mists) (mg/l)
Citric acid	11700	N/A	N/A	N/A	N/A

Irritation/Corrosion

Product/ingredient name	Result	Species	Score	Exposure	Observation
CITRIC ACID	Eyes - Severe irritant	Rabbit	-	24 hours 750 Micrograms	-
	Skin - Mild irritant	Rabbit	-	24 hours 500 milligrams	-

SECTION 11: Toxicological information

Conclusion/Summary

- Skin** : Based on available data, the classification criteria are not met.
Eyes : Based on Calculation Method: Causes serious eye irritation.
Respiratory : No known significant effects or critical hazards.

Sensitization

Product/ingredient name	Route of exposure	Species	Result
Not applicable.			

Conclusion/Summary

- Skin** : No known significant effects or critical hazards.
Respiratory : No known significant effects or critical hazards.

Mutagenicity

Product/ingredient name	Test	Experiment	Result
Not applicable.			

Conclusion/Summary : No known significant effects or critical hazards.

Carcinogenicity

Product/ingredient name	Result	Species	Dose	Exposure
Not applicable.				

Conclusion/Summary : No known significant effects or critical hazards.

Reproductive toxicity

Product/ingredient name	Maternal toxicity	Fertility	Development toxin	Species	Dose	Exposure
Not applicable.						

Conclusion/Summary : No known significant effects or critical hazards.

Teratogenicity

Product/ingredient name	Result	Species	Dose	Exposure
Not applicable.				

Conclusion/Summary : No known significant effects or critical hazards.

Specific target organ toxicity (single exposure)

Product/ingredient name	Category	Route of exposure	Target organs
Not applicable.			

Specific target organ toxicity (repeated exposure)

Product/ingredient name	Category	Route of exposure	Target organs
Not applicable.			

Aspiration hazard

Product/ingredient name	Result
Not applicable.	

Information on the likely routes of exposure : Not available.

Potential acute health effects

- Eye contact** : Causes serious eye irritation.
Inhalation : No known significant effects or critical hazards.
Skin contact : No known significant effects or critical hazards.

SECTION 11: Toxicological information

Ingestion : No known significant effects or critical hazards.

Symptoms related to the physical, chemical and toxicological characteristics

Eye contact : Adverse symptoms may include the following:
pain or irritation
watering
redness

Inhalation : No specific data.

Skin contact : No specific data.

Ingestion : No specific data.

Delayed and immediate effects and also chronic effects from short and long term exposure

Short term exposure

Potential immediate effects : Not available.

Potential delayed effects : Not available.

Long term exposure

Potential immediate effects : Not available.

Potential delayed effects : Not available.

Potential chronic health effects

Conclusion/Summary : Based on available data, the classification criteria are not met.

General : No known significant effects or critical hazards.

Carcinogenicity : No known significant effects or critical hazards.

Mutagenicity : No known significant effects or critical hazards.

Teratogenicity : No known significant effects or critical hazards.

Developmental effects : No known significant effects or critical hazards.

Fertility effects : No known significant effects or critical hazards.

Other information : Not available.

SECTION 12: Ecological information

12.1 Toxicity

Product/ingredient name	Result	Species	Exposure
CITRIC ACID	Acute LC50 160000 µg/l Marine water	Crustaceans - Carcinus maenas - Adult	48 hours

Conclusion/Summary : Based on available data, the classification criteria are not met.

12.2 Persistence and degradability

Conclusion/Summary : Not available.

12.3 Bioaccumulative potential

Product/ingredient name	LogP _{ow}	BCF	Potential
CITRIC ACID	-1.8	-	low

12.4 Mobility in soil

Soil/water partition coefficient (K_{oc}) : Not available.

Mobility : Not available.

12.5 Results of PBT and vPvB assessment

SECTION 12: Ecological information

This mixture does not contain any substances that are assessed to be a PBT or a vPvB.

12.6 Other adverse effects : No known significant effects or critical hazards.

SECTION 13: Disposal considerations

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

13.1 Waste treatment methods

Product

Methods of disposal : The generation of waste should be avoided or minimized wherever possible. Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements. Dispose of surplus and non-recyclable products via a licensed waste disposal contractor. Waste should not be disposed of untreated to the sewer unless fully compliant with the requirements of all authorities with jurisdiction.

Hazardous waste : The classification of the product may meet the criteria for a hazardous waste.

Packaging

Methods of disposal : The generation of waste should be avoided or minimized wherever possible. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible.

Special precautions : This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers.

SECTION 14: Transport information

For long distance transport of bulk material or shrunk pallet take into consideration sections 7 and 10.

	ADR/RID	ADN	IMDG	IATA
14.1 UN number	Not regulated.	Not regulated.	Not regulated.	Not regulated.
14.2 UN proper shipping name	-	-	-	-
14.3 Transport hazard class(es)	-	-	-	-
14.4 Packing group	-	-	-	-
14.5 Environmental hazards	No.	No.	No.	No.

14.6 Special precautions for user : **Transport within user's premises:** always transport in closed containers that are upright and secure. Ensure that persons transporting the product know what to do in the event of an accident or spillage.

14.7 Transport in bulk according to Annex II of MARPOL and the IBC Code : Not available.

SECTION 15: Regulatory information

15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture

EU Regulation (EC) No. 1907/2006 (REACH)

Annex XIV - List of substances subject to authorization

Annex XIV

None of the components are listed.

Substances of very high concern

None of the components are listed.

Annex XVII - Restrictions : None.
on the manufacture,
placing on the market and
use of certain dangerous
substances, mixtures and
articles

Other EU regulations

Ozone depleting substances (1005/2009/EU)

Not listed.

Prior Informed Consent (PIC) (649/2012/EU)

Not listed.

Seveso Directive

This product is not controlled under the Seveso Directive.

15.2 Chemical Safety Assessment : No Chemical Safety Assessment has been carried out.

SECTION 16: Other information

✔ Indicates information that has changed from previously issued version.

Abbreviations and acronyms : ATE = Acute Toxicity Estimate
CLP = Classification, Labelling and Packaging Regulation [Regulation (EC) No. 1272/2008]
DMEL = Derived Minimal Effect Level
DNEL = Derived No Effect Level
EUH statement = CLP-specific Hazard statement
PBT = Persistent, Bioaccumulative and Toxic
PNEC = Predicted No Effect Concentration
RRN = REACH Registration Number
vPvB = Very Persistent and Very Bioaccumulative

Procedure used to derive the classification according to Regulation (EC) No. 1272/2008 [CLP/GHS]

Classification	Justification
Eye Irrit. 2, H319	Calculation method

Full text of abbreviated H statements

H319	Causes serious eye irritation.
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Full text of classifications [CLP/GHS]

Eye Irrit. 2, H319	SERIOUS EYE DAMAGE/ EYE IRRITATION - Category 2
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Notice to reader

SECTION 16: Other information

To the best of our knowledge, the information contained herein is accurate. However, neither the above-named supplier, nor any of its subsidiaries, assumes any liability whatsoever for the accuracy or completeness of the information contained herein.

Final determination of suitability of any material is the sole responsibility of the user. All materials may present unknown hazards and should be used with caution. Although certain hazards are described herein, we cannot guarantee that these are the only hazards that exist.