

## Delivery Service Information

We offer a multitude of delivery services to suit your requirements. Each service is listed within the individual product details. Please check the delivery service before placing your order. Deliveries take place Monday to Friday, 8am-6pm (excluding bank holidays).

All furniture deliveries require a contact name and number.

## Delivery and Installation (D&I)

- Lead time is 10 working days for Great Britain. For more remote areas this may be slightly longer
- The D&I team will contact you a minimum of 48 hours before delivery. They will confirm the delivery day and a two hour window via text message
- The delivery team will call you on the number provided upon placing your order, one hour before their arrival on site
- The goods are delivered in an unbranded vehicle
- The D&I team will demonstrate how to set up and use the product, once installed. They will also remove any packaging and clean the space

We can remove and recycle your furniture, at an additional cost. Please contact us for more information.

## Next Day (ND)

- Cut off for delivery on next working day is 12pm
- This service is kerbside delivery only
- Some products may be delivered flat packed for self-assembly