

# Poly EncorePro HW510 Headset

## Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.



\*Product image may differ from actual product

### **Built-in USB-A and USB-C® connectors**

Answer soft-phone calls from any PC, no matter what kind of USB port you have.<sup>1</sup>

### **Full backwards compatibility for legacy equipment**

Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C® connectors right on the cable.<sup>1,2</sup>

### **Remote firmware and cloud system updates**

Never worry about updates, thanks to remote firmware and cloud system updates.<sup>1</sup>

DATASHEET



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## Specifications

### Connectivity

**Connection type:** 3.5 mm audio  
**Ear cushions:** PU leather (surface material)  
**Headphone type:** On-ear

### Audio

**Microphone type:** Omnidirectional  
**Microphone bandwidth:** 20 Hz to 16 kHz  
**Speaker bandwidth:** 20 Hz to 10 kHz  
**Speaker size:** 5.6 mm  
**Signal-to-noise ratio:** >50 dB  
**Sensitivity (microphone):** -40 +/-3 dB

### Certifications

**Certified collaboration software:** Skype for Business  
**Special features:** UC certified

### Environmental

### Weight and Dimensions

**Product Primary Color:** Black  
**Weight (metric):** 0.052 kg  
**Product Dimensions (metric):** 111 x 14.9 x 6.7 cm  
**Package dimensions (metric):** 13.78 x 17.8 x 5.46 cm  
**Package Weight (metric):** 0.14 kg  
**Cable length (metric):** 78.5 cm  
**UPC number:** 197029632791  
**Product number:** 783Q2AA

### Key Selling Points Footnotes

<sup>1</sup> Available on USB models only.  
<sup>2</sup> Available on O.D models only.

### Technical Specifications Footnotes

<sup>1</sup> SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).  
<sup>2</sup> Requires Poly Lens Desktop App to enable SoundGuard Digital features.