

# Poly EncorePro 320 with Quick Disconnect Binaural Headset TAA



\*Product image may differ from actual product

## Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.

### Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

### Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer – and more accurate.

## Featuring

### Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

### Acoustic protection

SoundGuard acoustic limiting technology is used to protect against Acoustic Shock by limiting sounds to below 118dBA.

### Poly Quick Disconnect (QD)

Enable your flexible workforce with the features they need and use every day, like Poly Quick Disconnect (QD).

### Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.

### Fold flat earpieces

Help agents stay responsive and comfortable with ear cushions that fold flat and around-the-neck placement between calls.

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## Specifications

### Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

### Connectivity and communications

Connection type: USB Type-A; QD (Quick-Disconnect)

Ear cushions: Foam (padding material)

Headphone type: On-ear (stereo)

### Audio

Audio features:

Passive noise cancellation (PNC)

Acoustic protection technology: SoundGuard<sup>1</sup>

Microphone type: Noise canceling

Microphone bandwidth: 35 Hz to 21 kHz

Speaker bandwidth: 20 Hz to 10 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >53 dB

Frequency response (microphone): 200 Hz to 6.8 kHz

Sensitivity (microphone): -38 +/-3 dB

### Other features

Special features: UC certified

### Power supply

Impedance: 32 ohms

### Certifications

Certified collaboration software: Skype for Business

### Environmental

Certifications and compliances: CE

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## Specifications

### Weight and dimensions

Product Primary Color: Black

Weight: .105 kg

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 185.78 g

Package dimensions: 142 x 177 X 55 mm

Master carton quantity: 50

Master carton dimension: 29.8 x 77.5 x 39.4 cm

Master carton weight: 0.25 kg

Cartons per layer: 4

Pallet (layers): 4

Cartons per pallet: 16

Products per layer: 200

Products per pallet: 800

Pallet weight: 145.14 kg

Pallet dimensions: 101.6 x 121.9 x 171.5 cm

Cable length: 762 mm

Product number: 77T26AA

Product name: Poly EncorePro 320 with Quick Disconnect Binaural Headset TAA

### Warranty

Poly standard two-year limited warranty

### Country of origin

Country of origin: Made in Mexico

### What is in the box

User guide

Headset

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