

Business Phone Buying Guide

Selecting the right phone for your workspace







Voice remains one of the most important channels for communication and collaboration between teams and individuals. Collaboration plays a strategic role in developing teamwork, improving productivity and efficiency, and enhancing customer service.

With the increase in mobility and the growth of distributed teams, it's essential that meeting tools can support collaboration anywhere on any device. Voice offers both the flexibility and reach needed to make that possible. Voice collaboration is available on desk phones, mobile phones, and conference phones, enabling people to hold and attend meetings from any location.

That's important because meetings are no longer confined to formal conference rooms. Today, people collaborate from the office, at home, in small huddle rooms and on the road, in addition to traditional meeting rooms.

But, for voice collaboration to be effective in all of these environments, it's essential that everyone on the call can hear and be heard clearly.

To meet these requirements, Polycom offers a broad selection of easy-touse, high-quality desk phones, conference phones, and applications. The phones support crystal-clear conversations and seamlessly integrate with a wide range of communication environments.

And, with Polycom's long-term relationship with Microsoft, users can enjoy the benefits of Microsoft Teams, Skype for Business and integration with Microsoft Office 365 tools for even greater productivity and flexibility.

This guide describes the important collaboration features and benefits of Polycom voice solutions and explains how they can be used in different meeting environments.

Voice collaboration is available on desk phones, mobile phones, and conference phones, enabling people to hold and attend meetings from any location.

Solutions for every workspace

Collaboration is becoming an integral part of many strategic business processes, and the latest solutions are transforming the way people work together. That's why it's important that collaboration can take place anytime, anywhere, and on any device.

Today, a collaboration workspace can be whatever participants want it to be. For some, it could be a desktop or a coffee shop with Wi-Fi. Others take to small huddle rooms or sophisticated immersive studios. There's a difference in scale, but the objective is the same – to let people work together effectively.

Collaboration style is changing too—a more informal style is replacing the more structured type of meeting found in boardrooms and conference rooms. To meet these demands,

Polycom provides solutions for every type of workspace.

Personal workspace

Individuals can take part in audio conferences at their desk, on the road, at home or any other location. They can join from fixed or mobile devices with suitable screens and conferencing software.

Huddle room

A huddle room is a small room for meetings of up to six people, generally with a table and chairs. Huddle rooms are ideal for the informal style of meetings that are increasingly popular. For smaller businesses without dedicated conference rooms, they make an ideal meeting space.

Teaming space

A teaming space is an informal meeting area. It doesn't have to be a room and it may not have furniture or collaboration facilities. Like huddle rooms, teaming spaces are suitable for informal or ad-hoc meetings.

Conference room/boardroom

Conference rooms and boardrooms provide a dedicated area for meetings of 7 - 16 people. This is the traditional resource for collaboration and is an ideal environment for project groups or management teams working in a more formal style.

There's a difference in scale, but the objective is the same – to let people work together effectively.



Call quality for meeting success

Polycom phones feature patented acoustic technologies that deliver enterprise-grade audio quality so everyone can contribute and be heard in every conversation. This level of quality is a result of constant improvement and innovation designed to enhance audio experience.

We understand that the human voice is a powerful vehicle for delivering thoughts. And, the tone of a voice can instill confidence or uncertainty. Polycom patented HD Voice technology delivers deep, rich audio. It's not just great sound. Polycom audio technology boosts productivity and reduces listener fatigue by turning ordinary conference calls into crystal-clear, interactive conversations that sound as natural as being there.

We also recognize that unwanted sounds such as rustling papers, typing on a keyboard, or noise outside a window can distract listeners. Polycom NoiseBlock technology automatically mutes background noise to give the speaker's voice top priority.

Polycom conference phones

Polycom conference phones make it feel like everyone is together in the same room. They deliver high-definition audio, robust build quality, advanced functionality, and flexible configuration for different meeting environments.

Polycom conference phones deliver the clearest sound to every participant in every location. Advanced audio technology allows each conference phone to intelligently adapt to different room environments. The result is that everyone can hear and be heard, even when more than one person talks at a time, eliminating confusion and enhancing productivity.



Polycom Trio, the conference phone reimagined

Polycom Trio 8800

Polycom Trio 8800 is a revolutionary conference phone offering legendary voice quality a modern, intuitive interface and the broadest interoperability in its class. But imagine if you could take the simplicity and reliability of a conference phone and add the capability to share rich content and see reactions in a videoconference? Now you can—with video integration support for Zoom, WebEx and other cloud video services.

When words aren't enough and you need to share your ideas, concepts and images visually, Polycom Trio 8800 is the only conference phone on the market with the added capability to add HD content sharing from your own device (BYOD) including your mobile phone, tablet or PC.

Polycom Trio 8500

Polycom Trio 8500 is a new standard in conference collaboration for mid-sized rooms. It too is equipped with legendary voice quality, a modern intuitive interface and additional options for content sharing and video.

The Trio family of solutions offer the broadest interoperability in their class giving you the freedom to deploy on all leading voice platforms from SIP to Skype for Business and Microsoft Teams. Polycom Trio conference phones were the first certified Skype for Business and Office 365 Cloud PBX on the market and will work natively with Microsoft Teams.

Polycom desktop phones

Polycom desktop phones support efficient collaboration for personal workspaces in the office or at home. A wide range of solutions for executives, knowledge workers and other employees offer the audio quality of Polycom HD Voice, together with clear intuitive displays and practical productivity features.

Polycom VVX business media phones

The Polycom[®] VVX[®] business media desk phone provides a high-definition communication and collaboration experience for executives and knowledge workers. It offers a wide range of solutions for every need and supports broad interoperability with leading hosted and premise-based IP PBX systems.

The VVX series improves productivity by simplifying communication processes and business workflows. A simple, intuitive touchscreen interface reduces training and IT support costs while deployment, operation and maintenance are straightforward.

- The Polycom VVX 601 business media phone is a premium executive phone. It features a large color touchscreen that enhances collaboration and personal productivity and provides quick access to up to 16 lines.
- The Polycom VVX 501 is a high-performance, expandable business media phone designed for busy managers and knowledge workers. It has a color touchscreen user interface that provides quick access to up to 12 lines.
- Polycom VVX 400 series business media phones are mid-range business media phones for office workers and call center agents.
- Polycom VVX 300 series are entry-level business media phone for today's cubicle workers. With 6 button operated lines, these affordable phones still deliver powerful features like acoustic fence noise reduction.
- Polycom VVX 201 is a 2 line business media phone with HD sound quality and 2 Ethernet ports. The VVX 201 is suitable for common area and wall phone mounting with its reversible mounting bracket.



Easy to manage

Polycom® RealPresence® Resource Manager makes configuration easy for phones, conference phones and video endpoints like Polycom Group Series—all from one management tool. And it scales to manage and monitor from as few as 50 devices to thousands of voice and video devices across a global network. Choose from over 300 standard best practice profiles or customize 100% of settings to create the best experience for your organizational needs. Through the customizable dashboard for each administrative user, you can manage and troubleshoot all Polycom voice and video devices as well as other standards based voice and video devices.

From pilots to enterprise wide deployments

Polycom offers a broad portfolio of services worldwide that can supplement the services offered by other Microsoft partners, including design, network assessments, deployment, support, training, optimization, and managed services. Our delivery team has decades of combined experience, dozens of Microsoft certifications and broad expertise in networking, adoption, telephony, handset provisioning and installation, app development and more.

> Polycom also offers the broadest set of voice solutions currently available for Microsoft.

Partnership with Microsoft

Microsoft and Polycom are long-term partners, helping businesses improve productivity, efficiency, collaboration, and customer service. Polycom also offers the broadest set of voice solutions currently available for Microsoft. Polycom solutions are engineered to optimize the Microsoft enterprise voice environment with fast deployment, simple integration and assured interoperability.

This partnership provides a wide range of benefits:

- Seamless collaboration The solutions deliver high-quality audio and an advanced collaboration experience using familiar functionality and interfaces across all devices.
- Compatible with Microsoft environments Polycom solutions are engineered for Microsoft environments, integrated with Skype for Business and Office 365, and compatible with Microsoft's Phone System in Office 365 (Cloud PBX) and Microsoft Teams.
- *Greater choice* Polycom offers a broad portfolio of solutions that are qualified and interoperable within Microsoft environments.
- Lower costs Broad coverage from a single vendor reduces administrative and support costs.
- Unique offerings Unique solutions specially developed for Microsoft enhance productivity and efficiency even further.
- Greater flexibility USB-only plug-and-play options for Skype for Business softphones increase flexibility and extend collaboration capability to mobile employees.





The accessibility and ease of use extends collaboration capability to any employee, encouraging teamwork and helping to develop a collaborative culture.

Unified collaboration with Microsoft

Polycom's partnership with Microsoft enable users to benefit from integration with Unified Communications (UC) solutions from Microsoft that provide all essential collaboration tools on a single platform. That's important because collaboration takes many forms, a simple message and response, a quick phone call, a brief meeting, or a formal video conference.

Traditionally, that meant employees had to switch between separate applications on different devices. But, because Skype for Business and Microsoft Teams provide a single interface to any type of collaboration tool, users can choose the most appropriate tool for the task.

- Instant Messaging (IM) when employees only need a quick response to a question or an update on a project from a colleague or a team.
- *Voice calls* more important when individuals need to have a detailed discussion with a colleague.
- *Meetings* when a number of participants are involved and they need to hold detailed discussions or share content.

Integration with Microsoft Teams and Office 365

Users can schedule meetings though Microsoft Outlook, or they can launch collaboration from an Office application. For example, they could be putting together a presentation or report and want to share it with colleagues. They can email the presentation and set up a call or conference from Word or PowerPoint to discuss content. When users or rooms are invited to a Skype for Business or Microsoft Teams meeting, it's easy to join the call from a pop-up meeting reminder or meeting calendar invite right on the phone.

The integration of Microsoft Teams and Skype for Business with Office 365 makes collaboration an integral element of important business processes and integrates it with familiar applications in everyday use. That helps make collaboration a normal part of the working day and can encourage more employees to benefit from collaboration.

Access to Microsoft's Phone System in Office 365 (Cloud PBX)

With the introduction of services for Office 365 and Microsoft Teams, this partnership takes business communications even further. The new services are:

- PSTN conferencing which supports dial-in or dial-out to any device
- Microsoft's Phone System in Office 365 (Cloud PBX)
- Phone System in Office 365 lets you replace your traditional phone system and delivers an entirely new user experience. Make, receive, and transfer business calls in the office, at home, or on the road, using phone, PC, and mobile devices
- Certified Skype for Business Online phones like VVX 301/311/401/411/501/601 also work with Microsoft Teams
- Polycom Trio 8500 and 8800 natively support Microsoft Teams, enhancing the user experience

By bringing together Office tools and communications, these new solutions enable employees to connect with colleagues, customers, suppliers, and business partners through every form of communication—verbal, written, visual, and emotional.

Polycom is designing new desktop phones with next generation UC applications and native Microsoft Teams performance in mind. Polycom is currently offering a marketing promotion for new customers who are moving from IP PBXs like Cisco, Avaya, and others to Microsoft. Customers who purchase new VVX phones with a special "*Trade up to Teams*" services part number are entitled to trade in their VVX phone and get a brand new native Microsoft Teams capable phone when they become available.

Help your teams move faster with exceptional audio quality and built-in flexibility. Polycom's open-standards approach to desk phones delivers best-of-breed results and makes collaboration effortless. Get a first-class phone experience with enterprise-grade audio, video, and applications support with robust interoperability.

Powerful voice solutions for effective collaboration

Polycom voice solutions deliver the audio quality and productivity features that ensure effective collaboration in any workspace. They provide cost-effective solutions that take collaboration out of the boardroom and make it accessible to any employee, at home, on the road, or in the office.

- Patented acoustic technologies Enterprisegrade audio quality with Polycom HD Voice lets everyone contribute and be more clearly heard in every conversation.
- Investment protection Enjoy broad interoperability with both analog phones and today's leading IP telephony platforms, including Broadsoft and Skype for Business.
- Specialized accessories Quickly and easily customize your systems to meet your specific needs.
- Audio innovations Polycom[®] NoiseBlock[™] and Acoustic Fence[™] technology keeps business conversations free from extraneous noise and distractions.

Help your teams move faster with exceptional audio quality and built-in flexibility. Polycom's openstandards approach to desk phones delivers best-of-breed results and makes collaboration effortless.

Polycom Desktop Phones Comparison





| Business Media Phones | Polycom [®] VVX [®] 101 | Polycom [®] VVX [®] 150 | |
|--|---|---|--|
| Overview | | | |
| Summary | Single-line IP desk phone | Two-line, entry-level IP desk phone | |
| Application target | Home office or shared/common-areas | Home office or shared/common-areas | |
| User interface features | | | |
| LCD display | 2.5 in Graphical LCD (132 x 64) resolution | 132x64 pixel backlit graphical LCD 2.5" | |
| Touch display | | | |
| Expansion module support | | No | |
| Video features | | | |
| Video conferencing | | | |
| Video mail support | | | |
| Audio features | | | |
| Polycom® HD/wideband voice technology | HD | HD | |
| Polycom [®] Acoustic Fence™ technology | Yes | Yes | |
| Full duplex speakerphone with Acoustic Clarity Technology | Yes | Yes | |
| Basic features | | | |
| Lines (registrations) | 1 | 2 | |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key | |
| Hard keys | 12-key dialpad, speaker, mute, headset volume | 12-key dialpad, speaker, mute, headset volume | |
| Advanced features | | | |
| Open APIs | Yes | Yes | |
| Exchange calendar integration | | Yes | |
| USB call recording | | | |
| Voice quality monitoring | license required | license required | |
| Bluetooth | | | |
| Connectivity | | | |
| USB port | | | |
| Ethernet port | 10/100 | 10/100 | |
| SKU (Open SIP) | 2200-40250-025 | 2200-48810-025 | |
| SKU (Microsoft) | | | |





| | V | And Constant |
|--|--|---|
| Business Media Phones | Polycom [®] VVX [®] 201 | Polycom [®] VVX [®] 250 |
| Overview | | |
| Summary | Two-line IP desk phone | Four-line, basic IP desk phone with color display |
| Application target | Small and medium-sized businesses | Small and medium-sized businesses |
| User interface features | | |
| LCD display | 2.5 in Graphical Backlit LCD (132 x 64) resolution | 2.8" color LCD screen (320x 240 pixel resolution) |
| Touch display | | |
| Expansion module support | | No |
| Video features | | |
| Video conferencing | | |
| Video mail support | | |
| Audio features | | |
| Polycom® HD/wideband voice technology | Up to 7 kHz on all audio path | HD |
| Polycom [®] Acoustic Fence™ technology | Yes | Yes |
| Full duplex speakerphone with Acoustic Clarity Technology | Yes | Yes |
| Basic features | | |
| Lines (registrations) | 2 | 4 |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key |
| Hard keys | 12-key dialpad, speaker, mute, headset volume | 12-key dialpad, speaker, mute, headset volume |
| Advanced features | | |
| Open APIs | Yes | Yes |
| Exchange calendar integration | | Yes |
| USB call recording | | |
| Voice quality monitoring | license required | license required |
| Bluetooth | | |
| Connectivity | | |
| USB port | | 1 x USB 2.0 |
| Ethernet port | 10/100 | 2 x 10/100/1000 |
| SKU (Open SIP) | 2200-40450-025 | 2200-48820-025 |
| SKU (Microsoft) | 2200-40450-019 | 2200-48820-019 (Skype for Business On-Premises only) |





| | | annie - | |
|--|---|---|--|
| Business Media Phones | Polycom [®] VVX [®] 301/311 | Polycom [®] VVX [®] 350 | |
| Overview | | | |
| Summary | Entry level six line business media phone | Six-line, mid-range IP desk phone with color display | |
| Application target | Cubicle workers, call centres and small businesses | Cubicle workers, call centres and small businesses | |
| User interface features | | | |
| LCD display | 3.2 in Backlit 8-level Grayscale graphical LCD (208 x 104) resolution | 3.5" color LCD (320x 240 pixel resolution) | |
| Touch display | | | |
| Expansion module support | | No | |
| Video features | | | |
| Video conferencing | | | |
| Video mail support | | | |
| Audio features | | | |
| Polycom [®] HD/wideband voice technology | HD | HD | |
| Polycom [®] Acoustic Fence [™] technology | Yes | Yes | |
| Full duplex speakerphone with Acoustic Clarity Technology | Yes | Yes | |
| Basic features | | | |
| Lines (registrations) | 6 | 6 | |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key | |
| Hard keys | 12-key dialpad, speaker, mute, headset volume | 12-key dialpad, speaker, mute, headset volume | |
| Advanced features | | | |
| Open APIs | Yes | Yes | |
| Exchange calendar integration | Yes | Yes | |
| USB call recording | | | |
| Voice quality monitoring | license required | license required | |
| Bluetooth | | | |
| Connectivity | | | |
| USB port | | 2 x USB 2.0 | |
| Ethernet port | 2 x 10/100 (VVX 300/301) 2 x 10/100/1000 (VVX 310/311) | 2 × 10/100/1000 | |
| SKU (Open SIP) | 2200-48300-025 – VVX 301 2200-48350-025 – VVX 311 | 2200-48830-025 | |
| SKU (Microsoft) | 2200-48300-019 – VVX 301 2200-48350-019 – VVX 311 | 2200-48830-019 (Skype for Business On-Premises only) | |





| | | A CONTRACT OF CONTRACT. | |
|--|---|---|--|
| Business Media Phones | Polycom [®] VVX [®] 401/411 | Polycom [®] VVX [®] 450 | |
| Overview | | | |
| Summary | Mid-range twelve line business media phone | Twelve-line, performance IP desk phone with color display | |
| Application target | Front-line staff in small and medium businesses | Knowledge workers at businesses of all sizes | |
| User interface features | | | |
| LCD display | Backlit 3.5 in color LCD (320 x 240) resolution | 4.3" color LCD (480x272 pixel resolution) | |
| Touch display | | | |
| Expansion module support | Up to 3 Polycom® VVX® Expansion Modules or Color Expansion Modules | Up to 2 Polycom VVX EM50 | |
| Video features | | | |
| Video conferencing | | | |
| Video mail support | | | |
| Audio features | | | |
| Polycom [®] HD/wideband voice technology | Up to 7 kHz on all audio path | HD | |
| Polycom [®] Acoustic Fence™ technology | Yes | Yes | |
| Full duplex speakerphone with Acoustic Clarity Technology | Yes | Yes | |
| Basic features | | | |
| Lines (registrations) | 12 | 12 | |
| Display/menu navigation keys | 4-way navigation cluster with center "select" key | 4-way navigation cluster with center "select" key | |
| Hard keys | 12-key dialpad, speaker, mute, headset volume | 12-key dialpad, speaker, mute, headset volume | |
| Advanced features | | | |
| Open APIs | Yes | Yes | |
| Exchange calendar integration | Yes | Yes | |
| USB call recording | | | |
| Voice quality monitoring | license required | license required | |
| Bluetooth | | | |
| Connectivity | | | |
| USB port | 1 x USB port for storage and call recording (VVX 411). VVX 400 and 410 do not have USB | 2 x USB 2.0 | |
| Ethernet port | 2 x 10/100 (VVX 401) 2 x 10/100/1000 (VVX 411) | 2 x 10/100/1000 | |
| SKU (Open SIP) | 2200-48400-025 – VVX 401 2200-48450-025 – VVX 411 | 2200-48840-025 | |
| SKU (Microsoft) | 2200-48400-019 – VVX 401 2200-48450-019 – VVX 411 | 2200-48840-019 (Skype for Business On-Premises only) | |





| | | Geetan | |
|--|---|---|--|
| Business Media Phones | Polycom [®] VVX [®] 501 | Polycom [®] VVX [®] 601 | |
| Overview | | | |
| Summary | Video capable, twelve-line, performance IP desk phone with touch color display | Video capable sixteen-line, performance IP desk phone with touch color display | |
| Application target | Knowledge worker/professional's office, call center | Executive office, executive administrators, small and medium business owners | |
| User interface features | | | |
| LCD display | 3.5-in TFT LCD display at QVGA (320 x 240 pixel) resolution | 4.3" in MVA LCD display (480 x 272 pixel) resolution | |
| Touch display | Yes | Yes | |
| Expansion module support | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | Up to 3 VVX Expansion Modules or VVX Color Expansion Modules | |
| Video features ⁽¹⁾ | | | |
| Video conferencing | (With camera accessory) | (With camera accessory) | |
| Video mail support | (With camera accessory) | (With camera accessory) | |
| Audio features | | | |
| Polycom® HD/wideband voice technology | HD | HD | |
| Polycom [®] Acoustic Fence [™] technology | Yes | Yes | |
| Full duplex speakerphone with Acoustic Clarity Technology | Yes | Yes | |
| Basic features | | | |
| Lines (registrations) | 12 | 16 | |
| Display/menu navigation keys | Touch screen display menu | Touch screen display menu | |
| Hard keys | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer | |
| Advanced features | | | |
| Open APIs | Yes | Yes | |
| Exchange calendar integration | Yes | Yes | |
| USB call recording | Yes | Yes | |
| Voice quality monitoring | license required | license required | |
| Bluetooth | | Integrated Bluetooth 2.1 EDR | |
| Connectivity | | | |
| USB port | 2 × USB 2.0 | 2 x USB 2.0 | |
| Ethernet port | 2 × 10/100/1000 | 2 × 10/100/1000 | |
| SKU (Open SIP) | 2200-48500-025 | 2200-48600-025 | |
| SKU (Microsoft) | 2200-48500-019 | 2200-48600-019 | |
| | 1 | | |

¹ Not supported in Microsoft environments

Polycom Conference Phone Guide

| IP conference phones | Large | room | Stand | lard conference | room | Small room and office |
|--|-----------------------------------|--------------------------------------|-----------------------------------|----------------------------------|--------------------------------------|--------------------------------------|
| | Polycom Trio [™] 8800 | Polycom® SoundStation® IP 7000 | Polycom Trio [™] 8500 | Polycom® SoundStation® Duo | Polycom® SoundStation® IP 6000 | Polycom® SoundStation® IP 5000 |
| | | | | | | |
| Call platform connectivity | | | | | | |
| IP (SIP) | • | • | • | • | • | • |
| Skype for Business/Office 365/ Microsoft Teams | • | | • | | | |
| Analog | | | | • | | |
| Voice quality | | | | | | |
| Polycom [®] HD Voice™ technology | • | • | • | • | • | • |
| Loudspeaker frequency response | 100 Hz - 22 kHz | 160 Hz—22 kHz | 180 Hz—14 kHz | 220 Hz—7 kHz | 220 Hz—14 kHz | 250 Hz—7 kHz |
| Microphone pickup range | 6 m/20 ft | 6 m/20 ft | 4.2 m/14 ft | 3 m/10 ft | 3.6 m/12 ft | 2 m/7 ft |
| Intelligent microphone mixing | • | • | • | • | • | • |
| Dynamic noise reduction | • | • | • | • | • | • |
| NoiseBlock™ | • | | • | | | |
| Automatic gain control | • | • | • | | • | |
| Additional features | | | | | | |
| Resists interference from wireless devices | • | • | • | • | • | |
| Software upgradable | • | • | • | • | • | |
| Large display to support advanced applications | | • | | | | |
| Large color touch screen user interface | • | | • | | | |
| Multi-unit connectivity | | • | | | | |
| Connect to external audio system | • | •(2) | • | | | |
| Computer/mobile device connectivity | • | • | • | | | |
| Wi-Fi network connectivity ⁽³⁾ | • | | | | | |
| Bluetooth enabled | • | | • | | | |
| Optional accessories | | | | | | |
| Expansion microphones (wired) | • | • | • | • | • | |
| Wireless lapel pin microphone | | • (NA only) | • (NA only) | | • (NA only) | |
| Video integration kit or cables | | • | | | | |
| Computer calling kit | | | | • | | |
| Mobile device cables | | • | | • | | |
| Polycom [®] Trio Visual + (enables content and video capability) ⁽⁴⁾ | • | | • | | | |
| Power Kit | • | | • | | | |
| Model variants | | | | | | |
| SIP/PoE only | 2200-66070-001 | 2200-40000-001 | 2200-66700-025 | | 2200-15600-xxx | 2200-30900- 025 |
| AC or Power over Ethernet (PoE) | | 2230-40300-001 | | 2200-19000-xxx | 2200-15660-xxx | 2200-30900-xxx |
| Skype for Business/O365/Lync (PoE) | 2200-66070-019 | | 2200-66700-019 | | | |
| Optional AC power supply | 2200-66740-xxx | • | 2200-66740-xxx | • | • | • |

² Optional accessory required

³ Available when used as a conference phone only (not for use with Polycom Trio Visual+)

⁴ Supported in Microsoft environments with Polycom RealConnect video interoperability service

| Analog conference phones | Standard conference room | | Small room and office | |
|---|---|--|--|--|
| | Polycom [®] SoundStation2 [™] | Polycom [®] SoundStation [®] Duo | Polycom [®] VoiceStation [®] 300 | |
| | | | | |
| Network connectivity | | | | |
| Analog | • | • | • | |
| IP (SIP) | | • | | |
| Voice Quality | | | | |
| Polycom HD Voice technology | | • | | |
| Loudspeaker frequency response | 300 Hz—3300 Hz | 220 Hz—7 kHz | 300 Hz – 3300 Hz | |
| Microphone pickup range | 3 m/10 ft | 3 m/10 ft | 2 m/7 ft | |
| Intelligent microphone mixing | • | • | • | |
| Dynamic noise reduction | • | • | • | |
| Automatic gain control | | | | |
| Additional Features | | | | |
| Resists interference from wireless devices | • | • | • | |
| Software upgradable | | • | | |
| Large display to support advanced applications | | | | |
| Multi-unit connectivity | | | | |
| Connect to external audio system | • | | | |
| Bluetooth connectivity | | | | |
| Optional accessories | | | | |
| Expansion microphones (wired) | •(5) | • | | |
| Wireless lapel pin microphone | • | | | |
| Video integration kit or cables | | | | |
| Computer calling kit | •(5) | • | | |
| Mobile device cables | • ⁽⁵⁾ | • | | |
| Model variants | | | | |
| | 2200-15100-xxx (non expandable w/o display) | 2200-19000-xxx | 2200-17910-xxx | |
| | 2200-16000-xxx (non-expandable, w/display) | | | |
| | 2200-16200-xxx (expandable, w/display) | | | |

⁵ Available on selected models ⁶ SoundStation VTX to SoundStation VTX

| Bluetooth/USB Speakerphones | Small room, office, and portable | | |
|---|---|--|--|
| | Polycom [®] VoxBox [™] | | |
| | | | |
| Call platform / client connectivity | | | |
| IP (SIP) | UC client on connected device | | |
| Cellular service | Via connected smartphone | | |
| Skype for Business and Skype | UC client on connected device | | |
| RealPresence Desktop/Mobile | UC client on connected device | | |
| Leading UC client apps | UC client on connected device | | |
| BYOD Audio I/O, Web apps | Via connected PC, tablet or smartphone sound settings | | |
| Voice Quality | | | |
| Polycom [®] HD Voice [™] technology | • | | |
| Loudspeaker frequency response | 200 Hz - 14 kHz | | |
| Microphone pickup range | 3 m/10 ft | | |
| Intelligent microphone mixing | • | | |
| Dynamic noise reduction | • | | |
| Polycom [®] NoiseBlock [™] | • | | |
| Automatic gain control | • | | |
| Additional features | | | |
| Resists interference from wireless devices | | | |
| Companion App | • | | |
| Software upgradeable | • | | |
| Touch interface (no screen) | • | | |
| IP64 Dust and Water resistance | • | | |
| Cast aluminum enclosure | • | | |
| Multi-unit connectivity | | | |
| Connect to external audio | | | |
| Computer/mobile device Connectivity | • | | |
| Wi-Fi network connectivity | | | |
| Bluetooth enabled | pairing with 2 devices, remembers 10 devices | | |
| USB | • | | |
| Battery | 6.5 hours talk time | | |
| Power | Charge via USB | | |
| Portable | • | | |
| Carrying case | included | | |
| USB cables | 1.2m/4 ft USB and 3 m/10 ft USB security cable included | | |



About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

Polycom, Inc. | 1.800.POLYCOM | www.polycom.com

© 2018 Polycom, Inc. All rights reserved. All Polycom® names and marks associated with Polycom products are trademarks or service marks of Polycom, Inc. and are registered or common law marks in the United States and other countries. All other trademarks are property of their respective owners. No portion hereof may be reproduced or transmitted in any form or by any means, for any purpose other than the recipient's personal use, without the express written permission of Polycom. 36349-1018

