## SONY

## Sony PrimeSupport Pro, +2 years, total 5 years, 30.000 hr

Brand: Sony Product code: PSP.FW43EZ20L.PO2

**Product name :** PrimeSupport Pro, +2 years, total 5

years, 30.000 hr

- Access to Support Helpdesk
- Set-up assistance
- 14-day repairs with no-cost shipping

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## PrimeSupport: all the help you need

PrimeSupportPro goes beyond your standard warranty, with privileged access to our helpdesk for advice on your Sony Professional product. Need even more peace of mind? Upgrade any time to the extra benefits of PrimeSupportElite, PrimeSupportBespoke or PrimeSupportOn-Demand.

## We'll keep you up and running

Registering for PrimeSupportPro gives you easy access to expert help for any technical questions about your Sony Professional Product, by phone or by email.

Depending on your product, Helpdesk support is free for the first two or even three years after purchase – and extending your cover after this initial period is no problem.

That's just the start. There's a complete family of four PrimeSupport package options, giving you all the help you need to stay up and running.

Features		Features	Features	
License quantity Product type Service time (hours x days) Number of years	1 license(s) Upgrade 9x5 2 year(s)	Phone support	✓	
		On-site support	✓	
		Compatibility	FW-43EZ20L	
		Packaging data		
		Quantity per pack	1 pc(s)	





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