# INSTALLATION INSTRUCTIONS

## PACBLU Bluetooth® Dongle Installation and Instructions

Unpack carton and verify contents. If any listed parts are missing, immediately contact a Chief Customer Service representative.

PARTS





## **Dongle Installation**

- 1. Download Linak® "Desk Control" app onto desired mobile device.
- 2. Plug in the Bluetooth® dongle (B) into the available RJ45 port on the motor control box. (See Figure 2)





3. Pair device by selecting dongle signal when it's recognized by the app.

NOTE: Dongle will have a blue "blink" when properly connected.

## **Height Adjustment**

- 4. Use app to adjust height to desired level.
- 5. Save favorite height positions as desired within app.

**IMPORTANT ! :** Only ONE Bluetooth® device can be paired with dongle signal at a time.

#### Continued...

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### **Troubleshooting - Wireless Connectivity**

If unable to connect after installing app, try the following troubleshooting steps. If none of these work, contact customer service.

- 1. Unplug dongle and then plug it back in while the app is open.
- 2. Make sure no other devices are currently connected to dongle signal.
- 3. Contact customer service if none of the above steps fix the problem.

### **Troubleshooting - Height Adjustment**

If lifting function does not work properly, try the following troubleshooting steps. If none of these work, contact customer service.

1. If there is uneven movement, initialize the control box (reset) (See Figure 3)



#### Figure 3:

- Hold "Down" button until lift has reached it's lower limit.
- Briefly release "Down" button.
- Press and hold "Down" for five seconds, wait until all movement has stopped, then release.
- 2. If there is no movement, check the following
  - Check all cable connectors between controllers and actuators.
  - Check power cable connection to control box.
- 3. If there is slight movement and then reverse travel, check for any obstructions that may be interfering such as cables or peripheral devices.
- 4. Contact customer service if none of the above steps fix the problem.

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