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Product code: 5PS8C05519

Product name : 5PS8C05519



- Dedicated, advanced technical support available 24x7x365

- Advanced Exchange Dispatch within next business day

- Simplified end-to-end case management with a single point of contact
- Call centre support for basic troubleshooting, out-of-the-box support, and technical issues

Premier Support 1YR - Tier 4

Motorola 5PS8C05519 warranty/support extension 1 year(s):

Premier Support protects your smartphone investment beyond the standard manufacturer's warranty. Our dedicated Help Desk agents facilitate first-time, hassle-free case resolution with Advanced Exchange Dispatch.

Motorola 5PS8C05519. Number of years: 1 year(s), Service time (hours x days): 24x7x365, Next Business Day (NBD)

| Features                                       |                       | Features                                      |          |
|--|-----------------------|---|----------|
| Product type                                   | Upgrade               | Phone support                                 | 4        |
| Service type                                   | Premier Support       | Troubleshooting                               | 4        |
| Next Business Day (NBD)                        | 4                     | Advance exchange service                      | 4        |
| Service time (hours x days)<br>Number of years | 24x7x365<br>1 year(s) | Advance Exchange product<br>replacement (max) | 1 day(s) |
|  |                       | Service level                                 | Tier 4   |

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