

LIMITED WARRANTIES

Warranty is Non-transferable

The following Limited Warranties are given to the original purchaser of Ashley Furniture Industries, Inc. products

Frames 1 Year

Used in Upholstered Products

A 1 Year Limited Warranty applies to all frames used in sofas, couches, love seats, upholstered chairs, ottomans, sectionals, and sleepers. Ashley Furniture Industries, Inc. warrants these components to you, the original retail purchaser, to be free from material and manufacturing defects. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc. or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

Springs 1 Year

Limited Warranty

The metal spring systems are sinuous, wire seat springs, and, where applicable, back springs, and are secured by heavy gauge tie wires clipped at all intersections. Ashley Furniture Industries, Inc. warrants these systems to you, the original retail purchaser, for 1 year from date of purchase, against spring breakage caused by metal fatigue or spring clips pulling loose from the frame. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

Cushioning 1 Year

Limited Warranty

Ashley Furniture Industries, Inc. warrants the seat cushions to you, the original retail purchaser, for 1 year from date of purchase, against loss of resiliency. All cushioning will soften with normal use and will conform to the shape of the user. This should be considered normal wear, and not as a loss of resiliency or a manufacturing defect. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

Sleeper Mechanisms 1 Year

Limited Warranty

Ashley Furniture Industries, Inc. warrants to you, the original retail purchaser, the sleeper mechanism for 1 year from the date of purchase, to be free from material and manufacturing defects. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

Recliner Mechanisms 1 Year

Limited Warranty

Ashley Furniture Industries, Inc. warrants to you, the original retail purchaser, all mechanisms used in recliners for a period of 1 year from the date of purchase, to be free from material or manufacturing defects. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

Sleeper Mattresses 1 Year

Limited Warranty

Ashley Furniture Industries, Inc. warrants the sleeper mattress to you, the original retail purchaser, for 1 year, to be free from material or manufacturing defects. This warranty begins on the date of purchase. During the first year, the mattress will be repaired or replaced at no cost to the purchaser. Ashley Furniture Industries, Inc. will pay within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchase.

Mattresses

1 Year

Limited Warranty

Ashley Furniture Industries, Inc. warrants the mattress to you, the original retail purchaser, that the Sierra-Sleep mattress and/or Ashley-Sleep foundation you have purchased will (subject to the limitations and exceptions contained herein) to be free from material or manufacturing defects during the one (1) year from the date of purchase. Under this Limited Warranty, the sole liability of Ashley is to repair or replace, at its

option, any Sierra-Sleep mattress or Ashley-Sleep foundation found, upon examination by an authorized representative of Ashley, to contain a material manufacturing defect. Ashley Furniture Industries, Inc. will pay reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

**Leather 1 Year
Limited Warranty**

Ashley Furniture Industries, Inc. warrants the leather to you, the original retail purchaser, for a period of 1 year from the date of purchase, to be free from defects in materials and workmanship, seam slippage, cracking, and dye transfers. Leather is a natural product, and, as such, each hide will reflect its own individuality. Some variations of shade and tone are to be expected as are the nicks, scratches, and wrinkles that only occur in genuine leather; these characteristics are in no way to be considered a defect. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

**Fabrics 1 Year
Limited Warranty**

Ashley Furniture Industries, Inc. warrants to you, the original retail purchaser, for 1 year from date of purchase, all upholstery fabrics against seam slippage, fraying, and dye transfers. This warranty does not cover tears, flattening of nap, pilling, fading, or shrinking and is not valid when heavy soiling or abuse is evident. This warranty also does not cover protective finishes, velvets, velvet types, and Orlon, since by their very nature, these fabrics are of soft texture and will crush, shade and mark more readily than most fabrics: these characteristics are in no way to be considered a defect. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser.

**Finishes and All Other Furniture Products 1 Year
Limited Warranty**

All finishes and other parts, components, and other furniture products not specifically included in the above Limited Warranties, including but not limited to, dining room tables and chairs, occasional tables, beds, dressers, desks, curio cabinets, china cabinets, buffets, and entertainment centers are warranted by Ashley Furniture Industries, Inc. to you, the original retail purchaser, for 1 year from the date of purchase, to be free from material and manufacturing defects. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., at no charge to the original purchaser.

LIMITATIONS AND EXCEPTIONS

Remedy

Under these Limited Warranties, the sole liability of Ashley Furniture Industries, Inc. is limited to repair, or at its option, replacement. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., at no charge to the original purchaser.

All Products

These Limited Warranties provide coverage to the original purchaser and do not apply to rented, business, commercial, institutional, or other non-residential uses. These Limited Warranties do not apply to any merchandise purchased "as is" or second-hand nor to any merchandise purchased at a distress sale, going-out-of-business sale, or from a liquidator. All warranties, express and implied, cover only normal household usage. No warranty, express or implied, applies to any condition resulting from misuse or abuse, or any condition resulting from incorrect or inadequate maintenance, cleaning, or care.

Leather

The leather warranties do not cover any damage or failure of the leather resulting from excessive soiling, improper or unapproved cleaning methods. Any use of such improper or unapproved cleaning methods voids all warranties from Ashley Furniture Industries, Inc. additionally, the leather warranties do not cover any damage to the leather resulting from exposure to sunlight - leather will fade.

Fabrics

The fabric warranties do not cover any damage or failure of the fabric where there is evidence of excessive soiling, improper cleaning, or chemical treatment with any protective coating by the dealer or consumer, and use of such treatment voids all warranties from both the fabric mill and Ashley Furniture Industries, Inc.

Finishes

These Limited Warranties do not cover any damage to or failure of the finish resulting from alcohol or water damage, exposure to sunlight, household humidity, or incorrect application of chemical treatment or any protective coating by the dealer or consumer.

Implied Warranties

IMPLIED WARRANTIES, INCLUDING ANY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IMPOSED ON THE SALE OF THIS FURNITURE AND ITS PARTS UNDER STATE LAW, ARE LIMITED TO THE FOLLOWING DURATIONS:

Springs	1 year
Cushioning	1 year
Sleeper Mechanisms	1 year
Recliner Mechanisms	1 year
Sleeper Mattress	1 year
Fabric	1 year
Leather	1 year
FINISHES AND ALL OTHER FURNITURE PRODUCTS (INCLUDING PARTS AND COMPONENTS)	1 year

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

Disclaimer

NO OTHER EXPRESS WARRANTY HAS BEEN MADE OR WILL BE MADE ON BEHALF OF ASHLEY FURNITURE INDUSTRIES, INC. WITH RESPECT TO THE FURNITURE AND ITS PARTS OR THE OPERATION, REPAIR, OR REPLACEMENT OF THE FURNITURE AND ITS PARTS. IN NO EVENT SHALL ASHLEY FURNITURE INDUSTRIES, INC. BE RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS LOSS OF USE, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY, WHETHER INDIRECT OR DIRECT, AND WHETHER ARISING IN CONTRACT OR TORT. IN NO EVENT SHALL ASHLEY FURNITURE INDUSTRIES, INC.'S RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT OR ITS REPLACEMENT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Remedy and Claim Procedure

Under these Limited Warranties, Ashley Furniture Industries, Inc.'s exclusive obligation during the applicable warranty period is to repair or replace, at its option, any part or parts found to be defective in material or manufacturing upon examination by an authorized manufacturer's representative. Ashley Furniture Industries, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Ashley Furniture Industries, Inc., or a repair center designated by the Customer Service Department of Ashley Furniture Industries, Inc., at no charge to the original purchaser. If within the warranty period, identical materials are unavailable at the time of repair or replacement, Ashley Furniture Industries, Inc. reserves the right to substitute materials of equal or better quality. Replacement fabrics may vary in color from the original due to dye lot differences.

Claim Procedure

If a problem should arise which you feel is covered by our Limited Warranties, contact the Ashley Furniture Industries, Inc. authorized retailer from whom you purchased your furniture. The original bill of sale and the product serial number are necessary for the fulfillment of the warranty. Please make sure any claim for warranty service is accompanied by the necessary information to satisfy the warranty requirements. If necessary, the retailer will contact Ashley Furniture Industries, Inc. to establish service. If the problem can be easily corrected, Ashley Furniture Industries, Inc. will authorize the retailer to make those repairs. Ashley Furniture Industries, Inc. reserves the right to require defective parts be returned to the factory upon request.

Ashley Furniture Industries, Inc. is not responsible for scheduling or the cost of transporting your furniture from your home to the retailer or from the retailer to your home. You must make those arrangements with the retailer. If you or the retailer has moved and you need service, contact Ashley Furniture Industries, Inc. in writing or call our Customer Service number.

Ashley Furniture Industries, Inc. Warranty and Retailer Information

Write to Ashley Furniture Industries, Inc. for the name and address of the nearest authorized retailer.

Address:

Ashley Furniture Industries, Inc. One Ashley Way
Arcadia, WI 54612

Ashley Furniture Industries, Inc. Customer Service Phone: 1-608-323-3377