

# Privacy Policy

**Effective date:** June 1, 2026

**Last updated on:** June 15, 2026

## 1. GENERAL

a. This Website with the URL of successcv.com ("Website/Site") is operated by GOLDQUOTIENT LLP ("We/Our/Us"). We are committed to protecting and respecting your privacy. We collect your personal information and process your personal data in accordance with the IT Act, 2000 (21 of 2000) and other national and state laws that relate to the processing of personal data. Please read the following carefully to understand our views and practices regarding your personal data.

b. We collect your personal information in order to provide and continually improve our products and services.

c. Our privacy policy is subject to change at any time without notice. To make sure you are aware of any changes, please review this policy periodically.

d. All partner firms and any third-party working with or for Us, and who have access to personal information, will be expected to read and comply with this policy.

## 2. HOW WE COLLECT THE INFORMATION

a. From you directly and through this Site: We may collect information through the Website when you visit. The data we collect depends on the context of your interactions with our Website.

b. **Through business interaction:** We may collect information through business interaction with you or your employees.

c. **From other sources:** We may receive information from other sources, such as public databases; joint marketing partners; social media platforms; or other third parties such as information about your interactions with the products and services offered by our subsidiaries.

### 3. INFORMATION WE COLLECT

a. We collect information primarily to provide better services to all of our customers.

b. We collect the following information from you when you use or signup on our Website:

- Name / Username
- Phone Numbers
- Email Addresses
- Mailing Addresses
- Job Titles
- Billing Addresses
- Debit/credit card numbers
- Age
- Password

c. When you visit our Site, some information is automatically collected. This may include information such as the Operating System (OS) running on your device, Internet Protocol (IP) address, access times, browser type, and language, and the website you visited before our Site.

d. We automatically collect purchase or content use history, which we sometimes aggregate with similar information from other customers to create features such as Best Seller, Top Rated, etc.

e. We collect the full Uniform Resource Locators (URL) clickstream to, through and from our website (including date and time); cookie number; products and/or content you viewed or searched for; page response times; download errors; length of visits to certain pages; page interaction information (such as scrolling, clicks, and mouse-overs).

f. We automatically collect information using "Cookies". Cookies are small data files stored on your hard drive. Among other things, cookies help us improve our Site, our marketing activities, and your experience.

g. Most Web browsers are set to accept cookies by default. If you prefer, you can choose to set your browser to remove cookies and to reject cookies.

h. By using this Website, you are agreeing that We may advertise your feedback on the Website and marketing materials.

i. We will retain your information as long as we require this to provide you with the goods and services and for such period as mandated by the laws concerned.

j. If you opt to receive marketing correspondence from us, we may use your personal data for our legitimate interests in order to provide you with details about our goods, services, business updates and events.

## **4. HOW WE USE INFORMATION**

We use the information collected through this website as described in this policy to:

- Improve our services, Site and how we operate our businesses.
- Understand and enhance your experience using our Site, products, and services.
- Personalize our products or services and make recommendations.
- Provide and deliver the products and services you request.
- Process, manage, complete, and account for transactions.
- Provide customer support and respond to your requests, comments, and inquiries.
- Create and manage the online accounts you manage on our Website.
- Send related information, including confirmations, invoices, technical notices, updates, security alerts and support messages.
- Protect, investigate, and deter against fraudulent, unauthorized, or illegal activity.

c. AI-Driven Processing: Our Website uses artificial intelligence (AI) to analyze, format, and generate resume content based on the information you provide.

- Data Processing: By using our AI features, you grant us permission to process your uploaded resume data to generate, suggest, and refine career documents.
- Model Training: We do not use your personal information or resume content to train our AI models. Your data remains private and is used solely to generate your specific outputs.
- Sensitive Information: We encourage you to remove highly sensitive personal information (such as your Aadhar number, government ID numbers, or private financial details) from your resume drafts, as AI tools generate content based on the text provided.

## 5. DATA TRANSFER

a. Information about our users is an important part of our business and we take due care to protect the same.

b. We share your data with your consent to complete any transaction or provide any product or service you have requested or authorized. We also share data with our affiliates, subsidiaries, and vendors working on our behalf.

c. We may employ other companies and individuals to perform functions on our behalf, such as fulfilling orders, delivering packages, sending postal mail and e-mail, and processing payments.

d. These third-party service providers have access to personal information needed to perform their functions but may not use it for other purposes.

e. We release accounts and other personal information when we believe it is appropriate to comply with the law, enforce our conditions of use, or protect the rights, property or safety of Us, our users, or others.

## 6. COOKIES

a. To optimize our web presence, we use cookies. These are small text files stored on your computer's main memory. Some are deleted after you close the browser, while others (long-term cookies) remain to permit recognition on your next visit.

b. Our cookies allow you to take advantage of some of our essential features. For instance, if you block or otherwise reject our cookies, you will not be able to add items to your shopping basket or use any products or services that require you to sign in.

## 7. DATA SECURITY

a. We take due care to protect customer data. Technical measures are in place to prevent unauthorized or unlawful access and against accidental loss or destruction.

b. We use **Secure Sockets Layer (SSL)** software to encrypt information during transmission, which allows sensitive information like credit card numbers and login credentials to be transmitted securely.

c. We follow the Payment Card Industry Data Security Standard (PCI DSS) when handling branded credit cards from major card schemes.

d. It is your responsibility to protect your usernames and passwords to help prevent anyone from accessing or abusing your accounts.

## **8. LINKS TO THIRD-PARTY SITES/APPS**

Our Site may contain links to and from other websites. Please note that if you follow a link to any of these websites, they will apply different terms to the collection and privacy of your personal data. We do not accept any responsibility or liability for these policies.

## **9. SHARING OF PERSONAL INFORMATION**

We do not share your personal data with third parties without your prior consent other than:

- With third parties who work on our behalf provided they adhere to the data protection principles set out in the IT Act, 2000.
- To comply with laws or to respond to lawful requests and legal process.
- To protect the rights and property of Us, our agents, customers, and others.
- In an emergency to protect the personal safety of any person.
- For the purpose of a business deal involving the sale or transfer of our business or assets.

## **10. CHANGES TO THIS POLICY**

We may change this policy from time to time. If we make any changes, we will change the "Last Updated" date above. Your continued use of our services after such changes constitutes your acceptance of the revised policy.

## **11. NEWSLETTER & CONTACT**

Following your subscription to the newsletter, your e-mail address is used for our advertising purposes until you cancel. Cancellation is possible at any time via the unsubscribe option in the email footer.

If you have any concerns about privacy or grievances, please contact us:

- **Email:** [legal@successcv.com](mailto:legal@successcv.com)

- **Phone:** +91 85951 45061