Whistleblowing at Mawarid Finance

Mawarid Finance is dedicated to conducting its business while maintaining the highest business and ethical standards. We strive to foster a culture grounded in our core values and believe it is crucial to prevent and address any unethical situations as they arise.

Mawarid Finance encourages its customers, employees and associated parties to raise any concerns through their usual reporting, or escalation channels. Mawarid Finance Whistleblowing Program provides confidential means for raising concerns and ensure that individuals can raise genuine concerns without fear of retaliation or repercussions.

What is Whistleblowing?

Whistleblowing is the act of reporting unethical, illegal, or unsafe activities in an organization. Whistleblowing plays a critical role in keeping the Institution honest, efficient and responsible. It is a key component of our comprehensive approach to prevent and report corruption, fraud, undisclosed conflicts of interest, ethical violations, noncompliance with applicable laws and regulations.

Who is a Whistleblower?

A Whistleblower is defined as anyone with a direct or indirect relationship with the company, including directors, employees, ex-employees, suppliers, customers, contractors, consultants, interns/trainees, and auditors, who has reasonable grounds to suspect and report a concern.

Is it confidential?

Yes, whistleblowers have the option to make anonymous complaints. Mawarid Finance treats all disclosures made by whistleblowers as confidential and privileged to the greatest extent practicable and permitted by UAE law.

All cases will be reviewed and referred to the relevant independent subject matter experts for investigation. The duration of an investigation will vary depending on the circumstances of each case. Once an investigation is concluded, feedback will be provided if possible and practical.

By raising a whistleblowing report, you consent to your data being processed and handled for the purpose of investigating the concern. Any personal information provided will be collected and processed in accordance with Mawarid Finance Data Privacy Policy and Whistleblower Policy.

How to Raise a Concern?

Email: Send email at whistleblower@mawarid.ae