

RASHA ABUSINN

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Senior PMO Specialist | Business Excellence Manager | Governance & Quality Leader | Certified PMO Consultant

Driving Strategic PMO Implementation, Governance Excellence, and Operational Performance Across Sectors

CAREER SUMMARY

Certified Business Excellence Advisor with over 16 years of experience in PMO setup, governance frameworks, process optimization, and project management across diverse industries. Specialized in implementing Process Flow Diagrams, RACI Matrices, Quality Management Systems, and CertiGov™-aligned governance models covering internal audit, risk, and compliance. Recognized for leading audit-backed assessments, reducing costs, accelerating project delivery, and increasing stakeholder satisfaction through structured, data-driven strategies. Holds multiple PMI certifications (PMO-CP™, PMP®, PMI-PBA®) and **AMI** (PMO-MP™), and committed to building accountable, high-performance cultures.

KEY SKILLS

Hard Skills

PMO Implementation & Governance | Business Process Optimization | Quality Management Systems (QMS) | Internal Auditing & Compliance | RACI & Process Mapping | KPI Development & Monitoring | Stakeholder Engagement | Risk Management | ISO Standards | Microsoft Project | Power BI | Visio | Office

Soft Skills

Leadership & Decision-Making | Critical Thinking & Problem Solving | Cross-Functional Collaboration | Training & Coaching | Coaching & Mentoring | Communication & Documentation | Change & Time Management | Strategic Planning | Adaptability & Initiative | Analytical Reporting

PROFESSIONAL EXPERIENCE

East Consulting Engineering Company | Riyadh, Saudi Arabia

Business Excellence Advisor

Jul 2024 – Present

- Designed and implemented governance-aligned PMO processes and tools (e.g., Process Flow Diagrams, RACI Matrix, KPI dashboards), improving cross-functional collaboration and reducing bottlenecks by 20%.
- Contributed to BXO-led training initiatives by preparing structured content aligned with business processes, enhancing awareness and execution consistency across teams.
- Integrated CertiGov™ governance principles into PMO methodology, embedding quality and compliance controls that reduced risks and strengthened stakeholder confidence.
- Reduced project management costs by 20% through process redesign, standardization, and performance oversight.

Embassy of Japan | Khartoum, Sudan

Program Manager

Jan 2021 – Dec 2023

- Spearheaded Japan-funded projects in health, water, and education sectors, improving service access by 15%.
- Managed \$15M in development aid with precise budget control and on-time delivery.
- Led evaluations and baseline assessments to measure program impact and adjust strategies.
- Achieved 10% cost savings through resource optimization while maintaining high quality standards.

Koei Research & Consulting Inc | Khartoum, Sudan

Resident Consultant

Aug 2016 – Nov 2018

- Managed the full lifecycle of the \$23M Umbbaddah Maternal and Child Health Hospital project, ensuring high compliance with quality, HSE standards, and delivery timelines.
- Introduced fit-out governance controls and site inspection frameworks, ensuring safety and precision.
- Delivered project on budget, with zero lost-time incidents and full donor compliance.

Ac Techno Engineering | Khartoum, Sudan

Project Management Officer (PMO)

Feb 2012 – Jul 2014

- Supported UNDP health projects through improved scheduling, reporting, and compliance tracking.
- Designed dashboards to monitor project progress and KPIs, reducing delays and improving visibility.
- Lowered project costs by 10% via resource allocation optimization and workflow streamlining.

Al-Masub International Engineering | Khartoum, Sudan

Site Engineer

Feb 2009 - Dec 2011

- Reduced construction timelines and saved 12% through optimized resource allocation.
- Maintained 100% schedule compliance through cross-team coordination.
- Led documentation efforts and enforced safety standards with zero incidents.

EDUCATION

B.Sc. in Architecture

Khartoum University | Sudan | 2007

CERTIFICATES

- AMI- CertiGov™ Certificate in Governance for Organizations
- AMI-PMOMP™ – PMO Methodology Professional
- PMI-PMOCP™ – PMO Certified Professional
- PMP® – Project Management Professional
- PMI-PBA® – Business Analysis Professional
- Professional Accreditation – Saudi Council of Engineers (SCE)

MEMBERSHIPS

- Project Management Institute (PMI)
- Saudi Council of Engineers
- Sudanese Council of Engineers

LANGUAGES

- **Arabic:** Native
- **English:** Full Professional Proficiency